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Award

## **Bromley Tailored Dispensing Service**

South East London Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-012707

Procurement identifier (OCID): ocids-h6vhtk-03c619

Published 3 May 2023, 4:41pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

South East London Integrated Care Board

160 Tooley Street

LONDON

SE1 2TZ

#### **Contact**

Kiran Uppal

#### **Email**

[k.uppal2@nhs.net](mailto:k.uppal2@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI6 - Outer London – South

**South East London Integrated Care Board, UK**

SEL ICB

**Internet address(es)**

Main address

<https://www.selondonics.org/icb/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Bromley Tailored Dispensing Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Tailored Dispensing Service (TDS) was commissioned in 2018, through an AQP exercise and contracts were awarded for 3 years with an option to extend for 2 further years, which has now been enacted.

In order to access the TDS service, a referral is sent to the TDS pharmacy from the Bromley Medicine Optimisation Service (BMOS). BMOS will have received a referral from

a GP, hospital, community service, or other member of health or social care staff, who feel that their patient would benefit from having a reasonable adjustment aid dispensed.

BMOS comprises of a holistic assessment, usually in the patient's own home, of the patient's medicines routine to identify and address medicines compliance issues.

The Bromley TDS is provided by 40 community pharmacies. The contract is activity and defined tariff based. The annual contract value is £308,000. This value will be inclusive of all activity, consumables, tariffs, and all associated management fees for both the Lead Provider and the TDS Contractors

The TDS currently provide a service that:

- Supports patients to manage their own medicines and maintain independence.
- Improves patients' understanding of their medicines and improve adherence.
- Undertakes clinical medication review of patients identified as having a medicines-related problem.
- Reduces the number of inappropriate drugs prescribed using evidence-based tools.
- Reduces the number of adverse drug events experienced.
- Reduces medicines waste.
- Works collaboratively with other health and social care professionals to support and implement personalised tailored interventions for individual patient needs.
- Continuously works with the ICB and social care to develop and implement guidance/policies on medicines administration support.
- Reduces the risks of harm caused by medicine regimens or inadvertent reconciliation errors.

This VEAT is to inform the market of the ICB's intention to direct award a contract to the South East London Community Pharmacy Fed.

The Fed is to provide a management role and will sub-contract to individual community pharmacies, ensuring continuity of current service provision and providing an opportunity for new TDS providers to deliver services as a sub-contractor to the South East London Community Pharmacy Fed.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,540,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI61 - Bromley

Main site or place of performance

Bromley Borough

### **II.2.4) Description of the procurement**

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#### **II.2.11) Information about options**

Options: Yes

Description of options

3 years + 2 years

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The rationale for the direct award to the South East London Community Pharmacy Fed is based on the following service requirements/criteria:

- Local provider within the London Borough of Bromley.
- The South East London Community Pharmacy Fed is an organisation across south east London with community pharmacy contractors being members.
- All pharmacy contractors in Bromley are, will be, or are eligible to become members of the South East London Community Pharmacy Fed and thereby TDS providers.
- All pharmacies will have a choice of whether they want to be full members or affiliated members:
  - ? Full members - actively engaged in the South East London Community Pharmacy Fed
  - ? Affiliated members - part of the South East London Community Pharmacy Fed just to provide services.
- Therefore, the commissioned lead provider must already have existing established relationship with the pharmacies in Bromley to ensure continuity current arrangement and minimise any disruptions to supply.
- The lead provider must have a detailed understanding of community pharmacy services, the NHS England community pharmacy contractual framework, and future developments for community pharmacy.
- The lead provider must have a detailed understanding of risks, issues and opportunities within community pharmacy in south east London and Bromley
- The lead provider must be able to establish and manage sub-contracts with all current

TDS providers, as well as community pharmacy providers in Bromley that wish to start TDS and can meet the service requirements.

- The lead provider must be able to engage all Bromley community pharmacy contractors (both TDS and non-TDS) in communications, education and training opportunities.
- The lead provider must be able to collate all TDS activity, finance and performance data, collated from PharmOutcomes and report the aggregated data to the Commissioner.
- The lead provider must ensure that all reporting templates are uploaded and updated on PharmOutcomes
- The lead provider must be able to submit all necessary reporting and invoicing within the agreed timescales

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Title**

The Bromley Tailored Dispensing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

28 April 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

South East London Community Pharmacy Fed Ltd

1st Floor Office, 89 Station Road, West Wickham

Bromley

BR4 0PX

Country

United Kingdom

NUTS code

- UKI61 - Bromley

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £1,540,000

Total value of the contract/lot/concession: £1,540,000

#### **V.2.5) Information about subcontracting**

The contract/lot/concession is likely to be subcontracted



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS London Commercial Hub - hosted by NHS NEL

London

Country

United Kingdom

Internet address

<https://londoncommercialhub.nhs.uk/>