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Contract

Care at Home & Housing Support Service Flexible Framework Agreement

East Ayrshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-012697

Procurement identifier (OCID): ocids-h6vhtk-042c9a

Published 18 April 2024, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Contact

Heather Murray

Email

heather.murray@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home & Housing Support Service Flexible Framework Agreement

Reference number

PS/23/129

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

East Ayrshire Council, on behalf of its service delivery organisation known as the East Ayrshire Health and Social Care Partnership requires to establish a Framework Agreement to provide Care at Home and Housing Support services across East Ayrshire for the purpose of 'Option 3' within The Social Care (Self-directed Support) (Scotland) Act 2013, ie the Individual chooses for the Council to select the appropriate support and arrange it for the Individual.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £32,000,000

II.2) Description

II.2.1) Title

Lot 2 - Ad Hoc Call Off Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

East Ayrshire

II.2.4) Description of the procurement

Care at home and housing support encompasses personal and community support including practical and personal care and support which enables individuals to do things for themselves, rather than doing things to or doing things for individuals.

Lot 2 of the Framework will be for ad hoc call off services as and when required which will be smaller total volume care packages which are out with the block contracts of Lot 1. However Service Providers within Lot 2 will have the opportunity to apply for a geographical block area in Lot 1 should a new Service Provider be required for a specific block area; in these circumstances a mini tender would be carried between all the existing Service Providers within Lot 2. It should be noted that the Council does not guarantee any level of service within Lot 2 or that there will be an opportunity to be included in Lot 1.

The Framework will be flexible to allow new entrants to join Lot 2 annually.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Option to extend for a further 3 x one-year

II.2) Description

II.2.1) Title

Lot 1 - Geographical Areas with Block Hours

Lot No

1

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

East Ayrshire

II.2.4) Description of the procurement

Care at home and housing support encompasses personal and community support including practical and personal care and support which enables individuals to do things for themselves, rather than doing things to or doing things for individuals.

Lot 1 of the Framework will be split into 8 block areas with 2 guaranteed block contracts in each within East Ayrshire and Service Providers will be able to apply for one or more areas, but will not be eligible for 2 block contracts within a single area (refer to the Framework Description/Specification for details).

The Framework will be flexible to allow new entrants to join Lot 1 on an as required basis (refer to Operation of Framework section within the ITT documents).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Option to extend for a further 3 x one-year

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.gov.scot/Topics/Government/Procurement/policy/ProcurementReform/implementationEUDirProcRef>

IV.1.11) Main features of the award procedure

Refer to evaluation methodology within ITT documents

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001061](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 - Geographical Areas with Block Hours

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

1st Homecare

Suite 1, Ground Floor, Academy House, 1346 Shettleston Road

Glasgow

G32 9AT

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cera Care Operations (Scotland) Limited

Limetree House, North Castle Street

Alloa

FK10 1EX

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

Constance Care Limited

Suite 1 Munro Business Park, 15 Munro Place

Kilmarnock

KA1 2NP

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

V.2.3) Name and address of the contractor

Delight Supported Living Ltd

11 Dalrymple Court, Kirkintilloch

Glasgow

G66 3AA

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rainbow Services (UK) Ltd

59/61, Beresford Terrace

Ayr

KA19 7DR

Country

United Kingdom

NUTS code

- UKM94 - South Ayrshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £32,000,000

Section V. Award of contract

Lot No

2

Title

Lot 2 - Ad Hoc Call Off Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 April 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

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Suite 1, Ground Floor, Academy House, 1346 Shettleston Road

Glasgow

G32 9AT

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cera Care Operations (Scotland) Limited

Limetree House, North Castle Street

Alloa

FK10 1EX

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

Constance Care Limited

Suite 1 Munro Business Park, 15 Munro Place

Kilmarnock

KA1 2NP

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

V.2.3) Name and address of the contractor

Delight Supported Living Ltd

11 Dalrymple Court, Kirkintilloch

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V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £32,000,000

Section VI. Complementary information

VI.3) Additional information

It should be noted that the deadline for expressions of interest is 12 noon on 10 February and the deadline for actual submission of tender is 12 noon on 13 February 2024.

(SC Ref:764223)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom