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Planning

Urgent Community Response Service – NHS West Yorkshire Integrated Care Board (Kirklees Health and Care Partnership)

NHS West Yorkshire Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2026/S 000-012694

Procurement identifier (OCID): ocds-h6vhtk-064e8c

Published 12 February 2026, 9:50am

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Contact

Wendy Stanley

Email

wyicb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

Buyer's address

<https://www.westyorkshire.icb.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Community Response Service – NHS West Yorkshire Integrated Care Board (Kirklees Health and Care Partnership)

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a notice to inform the market of the intention to award a contract for Kirklees Urgent Community Response Service for the population of Kirklees Health and Care Partnership via the Most Suitable Provider Process.

II.1.5) Estimated total value

Value excluding VAT: £3,437,203

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

II.2.4) Description of the procurement

This is a notice to inform the market of the intention to award a contract for the Kirklees Urgent Community Response Service for the population of Kirklees via the Most Suitable Provider Process.

The Health Care Services (Provider Selection Regime) Regulations 2023, Paragraph 10 - The Page 4 to 5 Most Suitable Provider Process is being used to commission this service.

This notice will be live for fourteen (14) days from the date of publication (12/02/26 to 26/02/26).

Urgent community response (UCR) teams provide urgent care to people in their homes which helps to avoid hospital admissions and enable people to live independently for longer.

The service aim for the Kirklees UCR is to provide a crisis community response within 2 hours for all age adults who require a 0–2-hour response (health or social care) to prevent avoidable acute admissions and readmissions by managing the person at home with appropriate ongoing community support.

The service will also provide a 0–2-day rapid response social care reablement service and 1–7-day health follow-up, as required.

All referrals will be triaged by a UCR hub clinician and if clinically indicated will be seen within two hours. People may also be seen later that day, or the next day if required, by the appropriate professional from a multidisciplinary team.

The UCR service will integrate with other services to offer a seamless transfer of care with minimal duplication. This includes on-going care needs, for example with Community Nursing or Social Care.

The service will be available seven days a week from 8am to 8pm.

The objectives for the Kirklees UCR service are to:

- Provide a rapid personalised patient care response to adults to stabilise crisis events – that is responsive to the person's needs, including cultural, meeting communication and other adjustments.
- Deliver interventions that can be safely carried out in the home environment to stabilise the person in their usual place of residence.
- Work collaboratively with primary care, the ambulance service, community health and social care colleagues, people and their carers/families to facilitate provision of care as close to home as possible in the right setting.
- Mobilise health and social care pathways around the person with direct access to interventions irrespective of professional or organisational boundaries.
- Assessment of the person's health status with a view to effectively addressing their immediate medical needs as swiftly as possible, stabilising their condition, and identifying early opportunity for safe discharge back to primary care, or escalation on to Health and Social Care providers or hospital admission, if necessary.
- Improve service quality through quality improvement measures and regular service reviews.
- Ensure an appropriately skilled and competent multi-professional workforce through robust education and training programmes.

Delivery of the Kirklees UCR service is expected to be via a Lead Provider model based on the current UCR Alliance service delivery model.

Commitment to Maintaining Existing Tier 1 Provider Delivery Through Sub Contracting
The ICB currently commissions services through a number of Tier 1 Providers. Under the proposed Lead Provider model, these existing Tier 1 Providers will transition to become sub contractors to the appointed Lead Provider. To ensure continuity of service delivery and avoid disruption to service users, the successful Lead Provider will be required to enter into sub contracting arrangements with all existing Tier 1 Providers for the duration and scope specified by the Authority at contract award, unless otherwise agreed in writing by the ICB.

The Lead Provider is expected to:

1. Enter into and maintain sub contracting arrangements with all existing Tier 1 Providers, as identified by the ICB at contract award.
2. Ensure the continuation of service provision by these existing Tier 1 Providers on terms no less favourable than those currently in place, unless otherwise agreed by the ICB.
3. Work collaboratively with the ICB and existing Tier 1 Providers to support a smooth transition into the Lead Provider model and ensure continuity of service delivery.

II.2.14) Additional information

This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The award decision maker will be in accordance with the the ICB's Financial Scheme of Delegation

The intention is to award a contract using the Most Suitable Provider Process.

II.3) Estimated date of publication of contract notice

1 June 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes