

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012689-2025>

Contract

Communal Cleaning Services

whg

F03: Contract award notice

Notice identifier: 2025/S 000-012689

Procurement identifier (OCID): ocds-h6vhtk-04a2e5

Published 3 April 2025, 9:55am

Section I: Contracting authority

I.1) Name and addresses

whg

100 Hatherton Street

Walsall

WS1 1AB

Contact

Procurement

Email

Procurement@whgrp.co.uk

Telephone

+44 3005556666

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.whg.uk.com>

Buyer's address

<http://www.whg.uk.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Communal Cleaning Services

Reference number

DN735228

II.1.2) Main CPV code

- 90911300 - Window-cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1 Communal Cleaning Services; Lot 2 External Window Cleaning Services; Lot 3 Office and Stores Cleaning Services.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,174,245.44

II.2) Description

II.2.1) Title

Communal Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90911200 - Building-cleaning services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

Lot 1 Communal Cleaning Services; Lot 2 External Window Cleaning Services; Lot 3 Office and Stores Cleaning Services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030675](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pinnacle FM Limited

8th Floor Holburn Tower, 137-144 High Holborn

London

WC1V 6PL

Email

josh.quince@pinnaclegroup.co.uk

Telephone

+44 7423033101

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,721,315.84

Section V. Award of contract

Lot No

2

Title

External Window Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

S J Cleaning (Midlands) Limited

47 Rosemary Hill Road, Little Aston, Sutton Coldfield

Birmingham

B74 4HJ

Email

jane@sjcleaningmidlands.co.uk

Telephone

+44 7939208500

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £541,286.48

Section V. Award of contract

Lot No

3

Title

Office and Stores Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pinnacle FM Limited

8th Floor Holborn Tower, 137-144 High Holborn

London

WC1V 6PL

Email

josh.quince@pinnaclegroup.co.uk

Telephone

+44 7423033101

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £911,643.12

Section VI. Complementary information

VI.3) Additional information

The contracts (Lot 1, 2 and 3) are expected to commence on 1st April 2025 and will be for a period of three (3) years until 31st March 2028, with the option to extend, subject to satisfactory performance and in line with the contract conditions, for up to a further five (5) years until 31st March 2033.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom