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Contract

## **Communal Cleaning Services**

whg

F03: Contract award notice

Notice identifier: 2025/S 000-012689

Procurement identifier (OCID): ocds-h6vhtk-04a2e5

Published 3 April 2025, 9:55am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

whg

100 Hatherton Street

Walsall

WS1 1AB

#### **Contact**

Procurement

#### **Email**

[Procurement@whgrp.co.uk](mailto:Procurement@whgrp.co.uk)

#### **Telephone**

+44 3005556666

#### **Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<http://www.whg.uk.com>

Buyer's address

<http://www.whg.uk.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Communal Cleaning Services

Reference number

DN735228

#### **II.1.2) Main CPV code**

- 90911300 - Window-cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lot 1 Communal Cleaning Services; Lot 2 External Window Cleaning Services; Lot 3 Office and Stores Cleaning Services.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,174,245.44

### **II.2) Description**

#### **II.2.1) Title**

Communal Cleaning Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 90911200 - Building-cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

Lot 1 Communal Cleaning Services; Lot 2 External Window Cleaning Services; Lot 3 Office and Stores Cleaning Services.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-030675](#)

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## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pinnacle FM Limited

8th Floor Holburn Tower, 137-144 High Holborn

London

WC1V 6PL

Email

[josh.quince@pinnaclegroup.co.uk](mailto:josh.quince@pinnaclegroup.co.uk)

Telephone

+44 7423033101

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,721,315.84

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### **Section V. Award of contract**

#### **Lot No**

2

#### **Title**

External Window Cleaning Services

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 March 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

S J Cleaning (Midlands) Limited

47 Rosemary Hill Road, Little Aston, Sutton Coldfield

Birmingham

B74 4HJ

Email

[jane@sjcleaningmidlands.co.uk](mailto:jane@sjcleaningmidlands.co.uk)

Telephone

+44 7939208500

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £541,286.48

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Office and Stores Cleaning Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pinnacle FM Limited

8th Floor Holborn Tower, 137-144 High Holborn

London

WC1V 6PL

Email



[josh.quince@pinnaclegroup.co.uk](mailto:josh.quince@pinnaclegroup.co.uk)

Telephone

+44 7423033101

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £911,643.12

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracts (Lot 1, 2 and 3) are expected to commence on 1st April 2025 and will be for a

period of three (3) years until 31st March 2028, with the option to extend, subject to

satisfactory performance and in line with the contract conditions, for up to a further five (5)

years until 31st March 2033.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom