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Tender

Security Operations Centre (SOC) and Managed Detection Response (MDR) Services

Associated British Ports

F05: Contract notice – utilities

Notice identifier: 2024/S 000-012681

Procurement identifier (OCID): ocids-h6vhtk-04535a

Published 18 April 2024, 2:11pm

Section I: Contracting entity

I.1) Name and addresses

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Operations Centre (SOC) and Managed Detection Response (MDR) Services

Reference number

BSS-GRP-240774

II.1.2) Main CPV code

- 72212732 - Data security software development services

II.1.3) Type of contract

Services

II.1.4) Short description

We are looking for an established and respected security partner to provide SOC and MDR capabilities that function over a 24-hour period, 7 days a week, 365 days a year. The supplier should be able to provide physically present forensic support at our group or port locations (within the UK) to assist with a major incident within 4 hours. The security partner must demonstrate having audited security standards in place including ISO 27001. Other accreditations that would be beneficial are CREST, SOC 2 or similar and be familiar with the UK Network and Information Systems Regulation (2018).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We are looking for an established and respected security partner to provide SOC and MDR capabilities that function over a 24-hour period, 7 days a week, 365 days a year.

The supplier should be able to provide physically present forensic support at our group or port locations (within the UK) to assist with a major incident within 4 hours. The security partner must demonstrate having audited security standards in place including ISO 27001. Other accreditations that would be beneficial are CREST, SOC 2 or similar and be familiar with the UK Network and Information Systems Regulation (2018).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

To re-tender upon expiry.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 May 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 November 2024

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Associate British Ports

25 Bedford Street

London

WC2E 9ES

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

VI.4.2) Body responsible for mediation procedures

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

VI.4.4) Service from which information about the review procedure may be obtained

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>