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Contract

Rough Sleepers Service

London Borough of Hillingdon

F03: Contract award notice

Notice identifier: 2023/S 000-012654

Procurement identifier (OCID): ocds-h6vhtk-038dd5

Published 3 May 2023, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

Email

rverma@hillingdon.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.hillingdon.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Rough Sleepers Service

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hillingdon have awarded two providers contracts to carry out the Rough Sleepers Services; this was tendered as two separate Lots - Lot 1 Floating Support Service and Lot 2 Outreach Service. Providers could bid for either one Lot or for both Lots.

The initial contract term is for two years with an option to extend for a further five years if funding becomes available.

Lot 1 Floating Support Service

The aim is for the Service to provide housing-related support to enable rough sleepers and those at risk of rough sleeping who have accepted an offer of accommodation to gain or regain the necessary skills to enable them to sustain their tenancy, live independently and participate in their community.

Lot 2 Outreach/In Reach Service

The aim is to seek out, identify and engage rough sleepers as quickly as possible and encourage them into emergency accommodation in the first instance supporting them away from the harmful effects of rough sleeping. Subsequent In Reach Service is provided working alongside a day-time casework team to access help with a variety of support needs e.g., substance misuse or mental health needs.

The Service Budgets were within the Pricing Schedule.

Tenderers were able to tender both Lots however there was an assessment as described in 4.1 – Economic and Financial Standing. Each Lot was individually scored as set out in ITT.

The Council awarded the Lots to provider(s) based on the outcome of the evaluation process.

The London Borough of Hillingdon retained the right to award both, or one, or none of the two Lots available.

Within the tender, tenderers were required to complete the quality questions and pricing schedule according to the LOT/S the tender is for.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,273,093

II.2) Description

II.2.1) Title

Floating Support Service

Lot No

1

II.2.2) Additional CPV code(s)

- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Rough Sleepers Tender - Floating Support Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Cost criterion - Name: Price / Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Optional five year extending

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Outreach/In reach Service for Rough Sleepers

Lot No

2

II.2.2) Additional CPV code(s)

- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To provide an Outreach/In reach service for Rough Sleepers

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Cost criterion - Name: Price / Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 5 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-035530](#)

Section V. Award of contract

Lot No

1

Title

Rough Sleepers Tender - Floating Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 April 2023

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trinity Homeless Projects

Redford House, Redford Way, Uxbridge

Uxbridge

UB8 1SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £834,086

Section V. Award of contract

Lot No

2

Title

Rough Sleepers Tender - Outreach In reach Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 April 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thames Reach Charity Ltd

The Employment Academy, 29 Peckham Road, Southwark

London

SE5 8UA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,439,007

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom