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Contract

## **Legal case management software system**

Coventry City Council

F20: Modification notice

Notice identifier: 2023/S 000-012646

Procurement identifier (OCID): ocds-h6vhtk-02949d

Published 3 May 2023, 12:52pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Coventry City Council

Council House, Earl Street

COVENTRY

CV15RR

#### **Contact**

Procurement Services

#### **Email**

[procurement.services@coventry.gov.uk](mailto:procurement.services@coventry.gov.uk)

#### **Telephone**

+44 2476831163

#### **Country**

United Kingdom

**Region code**

UKG33 - Coventry

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.coventry.gov.uk](http://www.coventry.gov.uk)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Legal case management software system

Reference number

COV-10055

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Council is tendering to contract for a cloud hosted Legal Case Management software system.

The contract will include within its scope the implementation, project management, training, data migration, ongoing hosting, subscription / licensing, ongoing support & maintenance and any relative development and/or upgrades required during the term.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

174

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## Section IV. Procedure

### IV.2) Administrative information

#### IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-012228](#)

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## Section V. Award of contract/concession

### Contract No

COV-10055

### Title

Legal Case Management Software

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract/concession award decision:

28 May 2021

#### V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £760,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Coventry City Council Legal Services

Coventry

Country

United Kingdom

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**Section VII: Modifications to the contract/concession**

**VII.1) Description of the procurement after the modifications**

**VII.1.1) Main CPV code**

- 48000000 - Software package and information systems

**VII.1.3) Place of performance**

NUTS code

- UKG33 - Coventry

**VII.1.4) Description of the procurement:**

The Council is tendering to contract for a cloud hosted Legal Case Management software system.

The contract will include within its scope the implementation, project management, training, data migration, ongoing hosting, subscription / licensing, ongoing support & maintenance and any relative development and/or upgrades required during the term.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

174

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£760,000

**VII.1.7) Name and address of the contractor/concessionaire**

Civica UK limited

London

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

01628868

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

An increase in the contract value to cover additional expenditure to be made under the contract.

An increase in the original contract scope/description to include the supply of Ceremonies and Members case management functionality within the contract and software supplied.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The required additional functionality can be supplied by the incumbent supplier through the software currently contracted and supplied to the Council.

The inconveniences and the duplication/creation of additional costs would arise from:

- Having to conclude potentially 2 procurements to procure software for the new functionality we require. This will require resource/time from Procurement, Legal and the client area. It will also delay the Council receiving the benefit of the new functionality as we will have to wait to conclude the procurement
- procuring new software, this will potentially see a duplication in hosting costs to host the new software whilst we are paying hosting costs for the existing contracted software
- procuring new software will require additional contract management and invoice processing that will be needed by the Council
- procuring new software will not allow the Council to investigate potential interoperability of all of the modules (Legal, coroner, ceremonies and members) within one platform that could provide some efficiencies. This is most likely anticipated between coroners and ceremonies.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £760,000

Total contract value after the modifications

Value excluding VAT: £1,053,000

