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Tender

## **Provision of Radio Aids, Associated Equipment, Maintenance and Servicing**

North Yorkshire County Council  
City of York Council

F02: Contract notice

Notice identifier: 2021/S 000-012640

Procurement identifier (OCID): ocds-h6vhtk-02b8d1

Published 7 June 2021, 11:02am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Yorkshire County Council

North Yorkshire County Council, County Hall

Northallerton

DL7 8AD

#### **Contact**

Mrs Kate Chapman

#### **Email**

[Kate.Chapman@northyorks.gov.uk](mailto:Kate.Chapman@northyorks.gov.uk)

#### **Telephone**

+44 1609533450

**Country**

United Kingdom

**NUTS code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<http://www.northyorks.gov.uk/>

Buyer's address

<http://www.northyorks.gov.uk/>

**I.1) Name and addresses**

City of York Council

City of York Council, West Offices, Station Rise, York

York

YO1 9GA

**Contact**

Mr Mark Woolford

**Email**

[mark.woolford@york.gov.uk](mailto:mark.woolford@york.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

[www.york.gov.uk](http://www.york.gov.uk)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.yortender.co.uk](http://www.yortender.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.yortender.co.uk](http://www.yortender.co.uk)

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Radio Aids, Associated Equipment, Maintenance and Servicing

Reference number

DN546293

#### **II.1.2) Main CPV code**

- 33190000 - Miscellaneous medical devices and products

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

North Yorkshire County Council alongside the City of York Council require the provision of radio aids, associated equipment, maintenance and servicing to support individuals with hearing loss in educational settings.

The contract is for radio aids and their associated equipment alongside general repairs and maintenance of the aids.

#### **II.1.5) Estimated total value**

Value excluding VAT: £280,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

#### **II.2.4) Description of the procurement**

North Yorkshire County Council alongside the City of York Council require the provision of radio aids, associated equipment, maintenance and servicing to support individuals with hearing loss in educational settings.

The contract is for radio aids and their associated equipment alongside general repairs and maintenance of the aids.

The radio aids purchased by the Authorities must be compatible with hearing aids which are supplied by the Clinical Commissioning Groups (CCGs) to children and young people in the North Yorkshire and York region.

The tendering process is an Open procedure, in line with Regulation 27 of the Public Contract Regulations 2015 and is therefore open to all interested parties, submissions should be submitted electronically prior to the deadline stated within the tender documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivery Lead Times / Weighting: 12

Quality criterion - Name: Repairs and Maintenance / Weighting: 12

Quality criterion - Name: Returns Process / Weighting: 5

Quality criterion - Name: Service Inclusion / Weighting: 12

Quality criterion - Name: Training and Support / Weighting: 12

Quality criterion - Name: Future Planning / Weighting: 12

Quality criterion - Name: Previous Experience / Weighting: 5

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2021

End date

31 July 2024

This contract is subject to renewal

Yes

Description of renewals

This contract has an initial three year term from 1st August 2021 to 31st July 2024, with the option to extend for a period of two years from 1st August 2024 to 2026. Therefore the maximum contract term is five years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The estimated contract value has been provided in accordance with previous usage, however as this service is need led there is no guarantee of a minimum or maximum volumes of purchases.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 June 2021

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

25 June 2021

Local time

12:00pm

Place

Procurement and Contract Management, North Yorkshire County Council, County Hall,  
Northallerton, DL7 8AD

Information about authorised persons and opening procedure

An independent member of the Procurement and Contract Management section will verify the tenders through our e-tendering system (YORtender).

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

To access the tender documents you must register your organisation details on the YORtender (ProContract) system at <https://procontract.due-north.com/Login/> by creating a username, password and company profile.

To view details of this opportunity click on the Find Opportunities icon within the Opportunities section. Select North Yorkshire County Council from the Organisations drop down in the filter section and click Update. The Opportunity should then be displayed on the page. Alternatively use the Find Opportunities icon and

- change the All Data drop down to Reference Number in the search drop down;
- enter the contract ID: DN546293;
- click Go, and the details of this contract should be displayed.

Once you have selected the Opportunity by clicking on the project title, you will need to express your interest by clicking the Register Interest In This Opportunity button. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender (ProContract) please visit the supplier help centre: <https://supplierhelp.due-north.com/> If you have specific system issues please log a support call using the following link: <http://proactis.kayako.com/procontractv3/Core/Default/Index>

Alternatively you can log your call by emailing [ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com). For critical and time-sensitive issues (requiring resolution within 60 minutes) please call 0330

005 0352.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales

Strand, Westminster

London

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

North Yorkshire County Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court of England and Wales

Strand, Westminster

London

Country

United Kingdom