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Contract

The Provision of Child and Young Peoples Mental Health Services Wellbeing Café

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-012622

Procurement identifier (OCID): ocids-h6vhtk-03c5e9

Published 3 May 2023, 11:33am

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

PEGS LANE

HERTFORD

SG138DQ

Email

strategic.procurement@hertfordshire.gov.uk

Telephone

+44 1992555121

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.hertfordshire.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Child and Young Peoples Mental Health Services Wellbeing Café

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an Award Notice after a Single Tender Action to appoint a provider to deliver Wellbeing Café Service for Children and Young People (CYP) in Hertfordshire as a proof

of concept.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £597,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

This is an Award Notice following a Single Tender Action to appoint a provider to deliver a Wellbeing Café Service for CYP in Hertfordshire as a proof of concept.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Possible six month extension period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

There are significant pressures on the wider CYPMHS (Children and Young Peoples Mental Health Service) system, the reasons contributing to this were not ones we could have foreseen, they related to workforce, complexity in presentations, increased referrals, long waits for support in both health and social care and a lack of support for Neurodivergent population. The pressures are observed within both primary and secondary care services, as well as social care and education and we must be responsive and innovative in order to address these issues.

A JSNA (Joint Strategic Needs Assessment) report completed by Public Health (Demand of Mental Health on Local Services) has shown further reasons for the increased Mental Health Demand within services that resonate with our CYPMHS system:

- Too many new referrals for mental health that organisations can cope with.
- Reduced capacity due to staff leaving due to work pressures and difficulties in recruiting.
- Lack of communication and partnership working between agencies.
- Waiting lists for mental health support are too long, so referrals to other services are made to 'bridge the gap'.
- Avoidance of criminal justice routes by using mental health routes, (e.g. CTR and CETR) has increased demand.
- Schools not meeting children's emotional and additional needs
- Less early intervention help for mental health needs, so people are reaching crisis point before they get support.
- Societal factors such as the Ukraine war and the cost-of-living crisis is having a wider impact on people's mental health.

Demand for specialist services is still increasingly high. There is also a high proportion of CYP (Children and Young People) who are not meeting thresholds for specialist service but would benefit from an early help mental health offer. Ongoing staff recruitment, retention and absence is further exacerbating the pressures. To alleviate this pressure and support CYP at the earliest stage before escalation Hertfordshire County Council (HCC) have looked at providing a pilot service that can support and provide initial help with CYP's Wellbeing at the earliest point in need.

As the money for this Mental Health Service Wellbeing Cafe is non-recurrent funding and HCC have not provided a service such as this before, HCC are looking to pilot the service for 12 months in the first instance. During the 12 months HCC will undertake service review/evaluation, with a view to completing an appropriate procurement process following the review, if the service is meeting the expected outcomes and further funding is available.

This pilot is primarily aimed at CYP with low-level mental health concerns who would benefit most from early help emotional wellbeing support. Increasing provision and access to good, effective 'advice' and/or 'help' for CYP who present with low-level emotional wellbeing concerns (e.g. low mood/depression, anxiety, emotional regulation) could significantly improve their outcomes, support them to stay well, reduce crisis presentations and create a better flow of demand and capacity across the system.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Title

The Provision of Child and Young Peoples Mental Health Services Wellbeing Café

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hertfordshire Mind Network

501, St Albans Road

Watford

WD24 7RZ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Charity Commission (England and Wales)

1112487

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £597,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom