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Contract

Application Maintenance and Support Services

Financial Conduct Authority

F03: Contract award notice

Notice identifier: 2022/S 000-012617

Procurement identifier (OCID): ocds-h6vhtk-0337e7

Published 16 May 2022, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Email

isprocurement@fca.org.uk

Telephone

+44 2070666702

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.fca.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Application Maintenance and Support Services

Reference number

CON-21-178

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA uses third party partners to provide Application Maintenance and Support Services of systems. This includes services required to keep a software system (application) operational and functional and includes support and maintenance of bespoke code and COTS (commercial off the shelf) and SaaS (Software as a Service) products, providing incident and problem management services to resolve software problems, supporting batch and housekeeping tasks as well as Service Management Services such as IT Service Continuity, Availability and Capacity Management, Release Management and Software and Configuration Management.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,142,277.55

II.2) Description

II.2.2) Additional CPV code(s)

- 72611000 - Technical computer support services

- 72222300 - Information technology services
- 72222200 - Information systems or technology planning services
- 72223000 - Information technology requirements review services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The FCA has tendered for Application Maintenance and Support Services of systems. The services required includes keeping a software system (application) operational and functional and includes support and maintenance of bespoke code and COTS (commercial off the shelf) and SaaS (Software as a Service) products, providing incident and problem management services to resolve software problems, supporting batch and housekeeping tasks as well as Service Management Services such as IT Service Continuity, Availability and Capacity Management, Release Management and Software and Configuration Management.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 016-033748](#)

Section V. Award of contract

Contract No

CON-21-178

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria Limited

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04077975

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,142,277.55

Total value of the contract/lot: £7,142,277.55

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=690570888>

GO Reference: GO-2022516-PRO-20143906

VI.4) Procedures for review

VI.4.1) Review body

Financial Conduct Authority

London

E20 1JN

Country

United Kingdom