

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012616-2026>

Tender

A006PA - Extra Care Care Tender - Honeytree Court and Helen Court

Essex County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012616

Procurement identifier (OCID): ocds-h6vhtk-060cab ([view related notices](#))

Published 11 February 2026, 5:19pm

Scope

Reference

A006PA

Description

This tender is for the provision of the onsite Care and Support Service within Extra Care schemes. Extra care schemes are for older people and people with disabilities who want to live in their own home with access to on-site care and support 24 hours a day, 7 days a week, if they need it. It means living in a safe property, with self-contained apartments in a well-maintained extra care scheme in the heart of the community that is purpose built and tailored to the needs of older people and people with disabilities.

Total value (estimated)

- £3,275,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 18 September 2026 to 18 September 2031
- 5 years, 1 day

Main procurement category

Services

CPV classifications

- 85312400 - Welfare services not delivered through residential institutions

Contract locations

- UKH3 - Essex

Lot constraints

Description of how multiple lots may be awarded:

Bidders may bid for one or both LOTS

Lot 1. Honeytree Court

Description

This tender is for the provision of the onsite Care and Support Service within Extra Care scheme Honeytree Court. Extra care schemes are for older people and people with disabilities who want to live in their own home with access to on-site care and support 24 hours a day, 7 days a week, if they need it. It means living in a safe property, with self-contained apartments in a well-maintained extra care scheme in the heart of the community that is purpose built and tailored to the needs of older people and people with disabilities.

Lot value (estimated)

- £1,750,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Helen Court

Description

This tender is for the provision of the onsite Care and Support Service within Extra Care scheme Helen Court. Extra care schemes are for older people and people with disabilities who want to live in their own home with access to on-site care and support 24 hours a day, 7 days a week, if they need it. It means living in a safe property, with self-contained apartments in a well-maintained extra care scheme in the heart of the community that is purpose built and tailored to the needs of older people and people with disabilities.

Lot value (estimated)

- £1,525,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Technical ability conditions of participation

Lot 1. Honeytree Court

Lot 2. Helen Court

Must be registered with the Care Quality Commission to undertake Personal Care.

Particular suitability

Lot 1. Honeytree Court

Lot 2. Helen Court

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

3 March 2026, 12:00pm

Submission type

Requests to participate

Deadline for requests to participate

11 March 2026, 12:00pm

Submission address and any special instructions

Submissions to be submitted via Procontract: <https://procontract.due-north.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

26 June 2026

Award criteria

Name	Description	Type	Weighting
Price	<p>The price element will be based on the care rate (price per hour) for planned personal care. The care rate per hour selected will then be used to calculate the block price for the 24/7 on-site support based on 84 hours per week. This guaranteed funding will ensure the 24/7 on-site support can be provided with at least one member of staff awake on-site and with one member of staff local to the scheme on call. A pricing matrix be issued for hourly care rates and any bids outside the range will be disregarded. This matrix is consistent with previous extra care tenders.</p>	Price	60%

Name	Description	Type	Weighting
Quality	The quality criteria will be based on technical questions, which focus on bidders proposed service model for the delivery of the on-site care and support service within the scheme, including ability to meet a range of care and support needs and providing enablement-focused care and support, mobilisation of the contract, the promotion of social inclusion, innovative practice and use of technology. For all bids submitted, minimum quality criteria must be met. Bids below these will fail and be discounted	Quality	30%
Social Value	The social value will be based on what social value providers can offer and how this will be achieved and measured as part of this contract.	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

Stage one Procurement Specific Questionnaire (PSQ) includes the following questions which will be scored using scoring methodology table A. The following score questions are:

- Technical Experience
- Safeguarding Responsibility
- Safe Recruitment
- Mobilisation Experience

Only the top 5 scoring PSQ bids will be brought forward to the second stage and invited to submit an Invitation to Tender (ITT) response. In the event of a tie for the 5th place all bids with that score will be invited to the ITT

At the second stage, bidders who are successful at the PSQ stage will be invited to complete the scored ITT questions which includes Social Value. Bidders will also be asked to complete a pricing matrix

Contracting authority

Essex County Council

- Public Procurement Organisation Number: PWVM-4844-NRQH

County Hall, Market Road

Chelmsford

CM1 1QH

United Kingdom

Email: joanna.smith@essex.gov.uk

Region: UKH36 - Heart of Essex

Organisation type: Public authority - sub-central government