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Planning

NIHR Information Systems Provider

Department of Health and Social Care

F01: Prior information notice
Prior information only
Notice identifier: 2023/S 000-012607
Procurement identifier (OCID): ocds-h6vhtk-03c5de
Published 3 May 2023, 10:33am

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Natasha Boreham

Email

Natasha.Boreham@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

https://www.gov.uk/government/organisations/department-of-health-and-social-care

Buyer's address

https://www.gov.uk/government/organisations/department-of-health-and-social-care

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NIHR Information Systems Provider

Reference number

C167214

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Department of Health and Social Care (DHSC) are looking for a supplier/suppliers to provide software licences and ongoing support and maintenance services to the National Institute of Health and Care Research (NIHR).

In order to deliver the key functions of the NIHR, the DHSC contracts directly with a number of NHS Trusts, universities, and life science organisations that host the functions that make up the NIHR Coordinating Centre and the NIHR Clinical Research Network (to be renamed the NIHR Research Delivery Network from 2024):

• The NIHR Coordinating Centre comprises of the following elements:
o NIHR Academy, hosted by Leeds Teaching Hospitals NHS Trust.
o NIHR Evaluation, Trials and Studies (NETS), hosted by the University of Southampton.
o Centre for Engagement and Dissemination (CED); Central Commissioning Facility (CCF); and the Office for Clinical Research Infrastructure (NOCRI), all hosted by LGC.

• NIHR Clinical Research Network Coordinating Centre (NIHR CRN), is hosted by the University of Leeds and Guys and St Thomas' NHS Foundation Trust. (This will become the NIHR Research Delivery Network (RDN) from 2024 with the host to be awarded in 2023).

These business units are responsible for the day-to-day operations of the NIHR.

II.1.5) Estimated total value

Value excluding VAT: £9,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72253200 - Systems support services

- 72252000 - Computer archiving services

- 72253100 - Helpdesk services

- 72261000 - Software support services

- 72268000 - Software supply services

- 72511000 - Network management software services

- 72611000 - Technical computer support services

- 72253000 - Helpdesk and support services

- 72210000 - Programming services of packaged software products

- 72263000 - Software implementation services

- 72267200 - Repair of information technology software

- 72610000 - Computer support services

- 72212218 - License management software development services

- 72265000 - Software configuration services

- 72267000 - Software maintenance and repair services

- 72211000 - Programming services of systems and user software

- 79512000 - Call centre

- 72267100 - Maintenance of information technology software

- 72212211 - Platform interconnectivity software development services

- 72260000 - Software-related services

- 72512000 - Document management services

- 72500000 - Computer-related services

- 72910000 - Computer back-up services

- 72251000 - Disaster recovery services

- 72212510 - Communication software development services

- 72212517 - IT software development services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

UK

II.2.4) Description of the procurement

The main purpose of this PIN is to facilitate early market engagement to obtain feedback on the potential approach to market and possible disaggregation of software and services as well as to stimulate market interest in the upcoming opportunity.

Interested suppliers will be able to take part in a Request for Information exercise.

II.2.14) Additional information

The NIHR requires a supplier/suppliers with the capability to support 8,000 users remotely with software and Information Systems support. Details of the software licences and type of support required can be found within the attached Request for Information document.

II.3) Estimated date of publication of contract notice

27 October 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Should you wish to take part in this market engagement opportunity and help inform the approach of the Department, please complete the attached Request for Information (RFI) document and submit your responses to the following email address: nihrsupplierengagement@dhsc.gov.uk by Wednesday 24th May 2023

Link to Request for Information document can be found here: https://atamis-1928.cloudforce.com/sfc/p/0O000000rwim/a/8d000001RTiF/Y7iInAI8a4j 8YbPAtGO7mgD7ajjvmvp_emPOX2SbdG0