

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012593-2024>

Contract

## **Cyber Security Threat Monitoring Service - MSP Licences**

Jisc

F03: Contract award notice

Notice identifier: 2024/S 000-012593

Procurement identifier (OCID): ocds-h6vhtk-044f18

Published 18 April 2024, 8:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Jisc

4 Portwall Lane

Bristol

BS1 6NB

#### **Contact**

Juliette Daniel

#### **Email**

[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

#### **Telephone**

+44 2081482444

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

05747339

**Internet address(es)**

Main address

<https://www.jisc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/87175>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cyber Security Threat Monitoring Service - MSP Licences

Reference number

Proc2402

#### **II.1.2) Main CPV code**

- 72212730 - Security software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Jisc have developed a cyber security threat monitoring service (CSTM); As part of the overall service offered, Jisc have contracted with Splunk for the managed service provision (MSP) licence.

As we (Jisc) are acting as a Managed Service Provider (MSP) hosting multiple tenants on behalf of other organizations, the specific licensing we need can only be purchased directly via an MSP agreement direct from Splunk Inc.

Given the substantial extent of the operational knowledge and configuration both for Jisc and CSTM customers being live on the service we are unable to cease using Splunk without significant disruption. A future strategy for the CSTM is in hand and will be advertised to the marketplace when applicable.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,795,181.01

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72212730 - Security software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Jisc have developed a cyber security threat monitoring service (CSTM); As part of the overall service offered, Jisc have contracted with Splunk for a managed service provision (MSP) licence.

As we (Jisc) are acting as a Managed Service Provider (MSP) hosting multiple tenants on behalf of other organizations, the specific licensing we need can only be purchased directly via an MSP agreement direct from Splunk Inc.

Given the substantial value of the operational knowledge and configuration both for Jisc and CSTM customers being live on the service we are unable to cease using Splunk without significant disruption. A future strategy for the CSTM is in hand and will be advertised to the marketplace when applicable.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The supplier is the rightsholder to the IP of the content and the sole supplier of this unique resource. Therefore, Jisc is clear that the arrangement falls within the protection of exclusive rights, including intellectual property rights, contained within Regulation 32 (2) (b) (iii) of the Public Contracts Regulations 2015, permitting Jisc to enter into the direct award.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010674](#)

---

## Section V. Award of contract

### Contract No

1

### Title

Cyber Security Threat Monitoring Service - MSP Licence

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

15 April 2024

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Splunk Inc

2 Canalside Walk

London

W2 1DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

Splunk Inc

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,795,181.01

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Jisc

4 Portwall Lane

Bristol

BS1 6NB

Email

[procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Jisc Services Ltd will incorporate a standstill period at the point information on the award of the contract is communicated to suppliers. This notification provides information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for suppliers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 article 91 provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).