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Contract

NHS Leeds ICB Continuing Healthcare Complex Homecare

NHS West Yorkshire ICB

F03: Contract award notice

Notice identifier: 2023/S 000-012578

Procurement identifier (OCID): ocids-h6vhtk-0371e9

Published 2 May 2023, 6:28pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire ICB

Units B7-9, Wira Business Park

Leeds

Email

wyicb-leeds.prmбу@nhs.net

Country

United Kingdom

Region code

UKE42 - Leeds

Internet address(es)

Main address

<https://nhsleedsccg.app.jaggaer.com/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Leeds ICB Continuing Healthcare Complex Homecare

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS West Yorkshire Integrated Care Board will be offering a contract to successful bidders to provide complex homecare to eligible people in the city of Leeds. There are 3 contracts for 3 different areas of Leeds which will be in place for 3 years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,027,990

II.2) Description

II.2.1) Title

Continuing Healthcare Complex Homecare (North Leeds)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

NHS West Yorkshire Integrated Care Board (represented by the ICB in Leeds) is inviting tenders from interested providers for the provision of complex homecare for people eligible for continuing healthcare funding in the city of Leeds.

The purpose of the Complex Homecare service is to enable CHC eligible service users to remain in their own home, living as safely and independently as possible. For the purpose of this specification, complex homecare will involve the provision of some or all of the following:

- Up to 24 hour care in service users own home – (see section 5.1 for further detail)
- Personal Care
- Health Care
- Maintenance of independent living skills
- Domestic tasks including shopping, laundry and meal preparation
- Carer support, including night sitting and respite care

Complex Homecare Service Users require up to 24 hour care in their own home. The care can normally be provided by Health Care Assistants who develop specific skills to meet individual needs, are working to care plans developed by the Provider's qualified registered nurse and are closely supervised by a trained nurse. Very exceptionally a trained nurse may be required to deliver some of the care required.

The ICB in Leeds is looking to procure complex homecare services in 3 different areas of Leeds for the purpose of providing care to people eligible for Leeds continuing healthcare

funding who are also deemed to have complex needs. Each area will be a separate lot and providers are invited to bid for their preferred lot(s) with successful bidders being awarded a maximum of 1 lot.

The ICB welcomes bidding models of a single bidder or lead provider (with sub-contracting arrangements) model. Sub-contractors must adhere to the same contract terms and conditions as the lead provider which will be the responsibility of the lead provider to determine are in place. Sub-contractors must only be used with prior consent from the Contracting Authority.

By the time the service commences providers must have;

a CQC rating of good overall and in the domains of safe, caring and responsive

a CQC registration for the regulated activities personal care and treatment of disease, disorder or injury

a CQC registered location in Leeds or within a 30 mile radius of Leeds City Centre

a compliant data security protection toolkit and

accessible secure email - secure email must be NHSmail or compliant with the secure email standard DCB1596.

Lot 2 (West) is £5,122,440 for the duration of the 3 year contract period

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Continuing Healthcare Complex Homecare (South Leeds)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

NHS West Yorkshire Integrated Care Board (represented by the ICB in Leeds) is inviting tenders from interested providers for the provision of complex homecare for people eligible for continuing healthcare funding in the city of Leeds.

The purpose of the Complex Homecare service is to enable CHC eligible service users to remain in their own home, living as safely and independently as possible. For the purpose of this specification, complex homecare will involve the provision of some or all of the following:

- Up to 24 hour care in service users own home – (see section 5.1 for further detail)
- Personal Care
- Health Care
- Maintenance of independent living skills
- Domestic tasks including shopping, laundry and meal preparation
- Carer support, including night sitting and respite care

Complex Homecare Service Users require up to 24 hour care in their own home. The care can normally be provided by Health Care Assistants who develop specific skills to meet individual needs, are working to care plans developed by the Provider's qualified registered nurse and are closely supervised by a trained nurse. Very exceptionally a trained nurse may be required to deliver some of the care required.

The ICB in Leeds is looking to procure complex homecare services in 3 different areas of Leeds for the purpose of providing care to people eligible for Leeds continuing healthcare

funding who are also deemed to have complex needs. Each area will be a separate lot and providers are invited to bid for their preferred lot(s) with successful bidders being awarded a maximum of 1 lot.

The ICB welcomes bidding models of a single bidder or lead provider (with sub-contracting arrangements) model. Sub-contractors must adhere to the same contract terms and conditions as the lead provider which will be the responsibility of the lead provider to determine are in place. Sub-contractors must only be used with prior consent from the Contracting Authority.

By the time the service commences providers must have;

a CQC rating of good overall and in the domains of safe, caring and responsive

a CQC registration for the regulated activities personal care and treatment of disease, disorder or injury

a CQC registered location in Leeds or within a 30 mile radius of Leeds City Centre

a compliant data security protection toolkit and

accessible secure email - secure email must be NHSmail or compliant with the secure email standard DCB1596.

Lot 3 (South) is £905,550 for the duration of the 3 year contract period

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027516](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 March 2023

V.2.2) Information about tenders

Number of tenders received: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Complete Care Agency Limited

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,122,440

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 March 2023

V.2.2) Information about tenders

Number of tenders received: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Allied Heath-Services Lintied

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £905,550

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS West Yorkshire ICB

Leeds

Country

United Kingdom