

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012558-2022>

Tender

C1156 - Culture and Engagement Listening Strategy Partnership

NI Water and its subsidiaries

F05: Contract notice – utilities

Notice identifier: 2022/S 000-012558

Procurement identifier (OCID): ocds-h6vhtk-0337ac

Published 13 May 2022, 6:29pm

Section I: Contracting entity

I.1) Name and addresses

NI Water and its subsidiaries

Westland House

Belfast

BT14 6TE

Contact

sourcingniwater.com

Email

sourcing@niwater.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etendersni.gov.uk/epps>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C1156 - Culture and Engagement Listening Strategy Partnership

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

NI Water wish to appoint a partner to help build on the success of our current listening approach to provide a longer term approach to listening which harnesses the knowledge of our workforce, drives performance and maximises engagement. Provide a new listening strategy which gives a holistic view of 'what it's like to work here', to measure, align and improve culture and therefore our employee experience, and demonstrates best practice in workforce engagement and Corporate Governance.

II.1.5) Estimated total value

Value excluding VAT: £320,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79300000 - Market and economic research; polling and statistics
- 79342311 - Customer satisfaction survey
- 79342310 - Customer survey services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

NI Water wish to appoint a partner to help build on the success of our current listening approach to provide a longer term approach to listening which harnesses the knowledge of our workforce, drives performance and maximises engagement. Provide a new listening strategy which gives a holistic view of 'what it's like to work here', to measure, align and improve culture and therefore our employee experience, and demonstrates best practice in workforce engagement and Corporate Governance.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £320,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 24 August 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Northern Ireland Water

Belfast

Country

United Kingdom