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Award

PLM Service Management Support - PP-UKIFS-369

UK INDUSTRIAL FUSION SOLUTIONS LTD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012555

Procurement identifier (OCID): ocds-h6vhtk-05f2ce ([view related notices](#))

Published 11 February 2026, 4:05pm

Scope

Reference

PP-UKIFS-369

Description

1. Summary of Requirement

UKIFS seeks a supplier to provide service management support for the Dassault 3DEXPERIENCE PLM system within the STEP Programme. The service will include embedded helpdesk support (1st–3rd line), liaison with Dassault for 4th line, platform administration, user training, and business administration tasks. The contract supports continuity of PLM service management during a critical phase of STEP's design definition workflow.

2. Key Technical Scope

- Service desk support (ITIL4-aligned) for ~270 users initially, scaling to ~500 users.
- Support migration from UKAEA Ivanti ticketing system to STEP ticketing system.

- Assist with onboarding industrial partners and cloud migration (Dec 2025–Mar 2026).
- Provide training materials and support for up to 20 PLM capabilities.
- Business and platform administration tasks, including IAM, license monitoring, and dashboard maintenance.
- Personnel must hold BPSS (service desk) and SC clearance (business/platform admin).

To view this notice, please click here:

<https://ukifs.delta-esourcing.com/delta/viewNotice.html?noticeId=1013521775>

Contract 1. PLM Service Management Support PP-UKIFS-369

Supplier

- TECHNIA LTD

Contract value

- £400,000 excluding VAT
- £480,000 including VAT

Above the relevant threshold

Award decision date

11 February 2026

Date assessment summaries were sent to tenderers

11 February 2026

Standstill period

- End: 20 February 2026
- 8 working days

Earliest date the contract will be signed

26 February 2026

Contract dates (estimated)

- 27 February 2026 to 27 February 2027
- Possible extension to 27 August 2027
- 1 year, 6 months, 1 day

Description of possible extension:

Up to 6 months (see ITT for further information)

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services
- 72253000 - Helpdesk and support services

Contract locations

- UK - United Kingdom

Information about tenders

- 4 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

TECHNIA LTD

- Companies House: 04286171

Technia, Nordic House, Brunleys

Milton Keynes

MK11 3EW

United Kingdom

Contact name: Richard Sellers

Email: Richard.sellers@technia.com

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. PLM Service Management Support PP-UKIFS-369

Contracting authority

UK INDUSTRIAL FUSION SOLUTIONS LTD

- Public Procurement Organisation Number: PCRM-7973-DCBL

UK Industrial Fusion Solutions Ltd, Culham Campus

Oxfordshire

OX14 3DB

United Kingdom

Contact name: Operational Procurement Team

Email: operationalprocurement.step@ukifs.uk

Region: UKJ14 - Oxfordshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)