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Planning

Provision of Soft Facilities Management (Soft FM) Services

Surrey and Borders Partnership NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-012545

Procurement identifier (OCID): ocds-h6vhtk-03379f

Published 13 May 2022, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Surrey and Borders Partnership NHS Foundation Trust

18 Mole Business Park

Leatherhead

KT22 7AD

Contact

Darren Strachan

Email

Darren.strachan@sabp.nhs.uk

Telephone

+44 3005555222

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.sabp.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Soft Facilities Management (Soft FM) Services

Reference number

SABP-00099

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Surrey and Borders Partnership NHS Foundation Trust will shortly be tendering for Soft FM services with contracted provision scheduled to begin on 1st April 2023. To this end, we wish to engage the market to ensure a robust procurement process is established. We are interested in hearing thoughts of experienced soft FM provision providers on aspects to consider during our tender process. In particular, points of interest would be:

What KPIs currently used with customers have been effective in enhancing the partnership and driving performance improvements and efficiencies?

What's going right and what's going wrong with current NHS contracts – what insight from “lessons learnt” could you bring to SABP to enhance service provision?

What are we potentially missing as part of proposed service delivery expectations?

What would be the optimum contract duration to ensure both suitable return on investment and a platform to build a productive, viable partnership?

What format of a commercial schedule would best reflect quoting for services required?

How do soft FM service contracts in different sectors or the private sector differ to that of traditional NHS Soft FM contracts that may be useful to consider? This could be about any element of the contract, for example: risk, service delivery, duration, performance mechanisms etc.

What new technology is available to enhance service delivery?

What visions or ideas do you have to promote innovative service to the Trust?

What's different/new in the industry that can be utilised for the benefit of the Trust?

What incentives are in place, or can be provided, to staff on the ground?

Could you give an idea of how Social Value and Sustainability objectives could be supported through contract delivery?

What would “success” look like?

Please submit your response to the above by emailing Darren.strachan@sabp.nhs.uk.

We look forward to hearing from you at your earliest convenience and, preferably, by Friday 3rd June 2022.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79993000 - Building and facilities management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Throughout Surrey and Borders Partnership's sites.

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

1 June 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

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