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#### Contract

# **Contract Award Notice - End User Compute Services**

Network Rail Infrastructure Ltd

F06: Contract award notice – utilities Notice identifier: 2022/S 000-012538

Procurement identifier (OCID): ocds-h6vhtk-033798

Published 13 May 2022, 4:28pm

# **Section I: Contracting entity**

## I.1) Name and addresses

Network Rail Infrastructure Ltd

1 Eversholt Street

London

NW1 2DN

#### **Email**

byron.reilly@networkrail.co.uk

### **Telephone**

+44 1908781000

### Country

**United Kingdom** 

#### **NUTS** code

#### **UK - United Kingdom**

#### Internet address(es)

Main address

www.networkrail.co.uk

## I.6) Main activity

Railway services

# **Section II: Object**

### II.1) Scope of the procurement

## II.1.1) Title

Contract Award Notice - End User Compute Services

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers. Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

### II.2.4) Description of the procurement

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers. Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2020/S 108-263482</u>

# Section V. Award of contract

#### **Contract No**

ecm 29358

#### **Title**

End User Compute Services Framework

A contract/lot is awarded: Yes

# V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

## V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Managed Print, Laptop, Desktop support

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

**High Court** 

London

WC2A 1AA

Country

**United Kingdom**