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Contract

## **Contract Award Notice - End User Compute Services**

Network Rail Infrastructure Ltd

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-012538

Procurement identifier (OCID): ocds-h6vhtk-033798

Published 13 May 2022, 4:28pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Network Rail Infrastructure Ltd

1 Eversholt Street

London

NW1 2DN

#### **Email**

[byron.reilly@networkrail.co.uk](mailto:byron.reilly@networkrail.co.uk)

#### **Telephone**

+44 1908781000

#### **Country**

United Kingdom

## **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

[www.networkrail.co.uk](http://www.networkrail.co.uk)

## **I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract Award Notice - End User Compute Services

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers.

Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers.

Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 108-263482](#)

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## **Section V. Award of contract**

### **Contract No**

ecm\_29358

### **Title**

End User Compute Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 March 2022

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Managed Print, Laptop, Desktop support

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

WC2A 1AA

Country

United Kingdom

