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Contract

Contract Award Notice - End User Compute Services

Network Rail Infrastructure Ltd

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-012538

Procurement identifier (OCID): ocids-h6vhtk-033798

Published 13 May 2022, 4:28pm

Section I: Contracting entity

I.1) Name and addresses

Network Rail Infrastructure Ltd

1 Eversholt Street

London

NW1 2DN

Email

byron.reilly@networkrail.co.uk

Telephone

+44 1908781000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.networkrail.co.uk

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract Award Notice - End User Compute Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers. Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Network Rail's IT Services department require a national EUC service for device support and provisioning to deliver IT 3rd line support for 81,000 end user devices and printers. Transformation project services to implement new operational service processes including implementation of automation and the supply of IT device and peripheral hardware products.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure
IV.1) Description**IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 108-263482](#)

Section V. Award of contract

Contract No

ecm_29358

Title

End User Compute Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Managed Print, Laptop, Desktop support

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

WC2A 1AA

Country

United Kingdom

