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Contract

Temporary Agency Staff Providers 2024

Torbay Council

F03: Contract award notice

Notice identifier: 2024/S 000-012527

Procurement identifier (OCID): ocids-h6vhtk-03f717

Published 17 April 2024, 3:23pm

Section I: Contracting authority

I.1) Name and addresses

Torbay Council

Torbay Council Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Mr Lawrence Brown

Email

lawrence.brown@torbay.gov.uk

Telephone

+44 1803208977

Country

United Kingdom

Region code

UKK42 - Torbay

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Temporary Agency Staff Providers 2024

Reference number

DN685612

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

Torbay Council and it's wholly owned subsidiary company SWISCo, is conducting this re-procurement process to identify successful Temporary Agency Staff Providers who will be selected for a place on two new Framework Agreements for:

- Lot 1 – Approved Temporary Agency Staff Providers;
- Lot 2 – Approved Social Worker Agency Providers;

In addition, there is also a requirement for:

- Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

The new and Contract for SWISCo commenced on 03 January 2024. The new Framework Agreements , commenced from 01 February 2024 onwards, following expiry of the existing Standing Lists arrangement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £10,143,304 / Highest offer: £11,250,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 – Approved Temporary Agency Staff Providers

Lot No

1

II.2.2) Additional CPV code(s)

- 98511000 - Services of commercial workers

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

New Framework Agreement for Lot 1 – Approved Temporary Agency Staff Providers.

II.2.5) Award criteria

Quality criterion - Name: Award Quality / Weighting: 85%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Social Worker Agency Staff Providers

Lot No

2

II.2.2) Additional CPV code(s)

- 98511000 - Services of commercial workers

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

New Framework Agreement for Lot 2 – Approved Social Worker Agency Providers.

II.2.5) Award criteria

Quality criterion - Name: Award Quality / Weighting: 85%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

Lot No

3

II.2.2) Additional CPV code(s)

- 98512000 - Services of industrial workers

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

Contract for Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

II.2.5) Award criteria

Quality criterion - Name: Award Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025121](#)

Section V. Award of contract

Contract No

3

Lot No

3

Title

Temporary Agency Staff Providers 2024 - Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GAP Recruitment t/a BIG ANT Group

Paignton

TQ3 2HN

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £7,343,304 / Highest offer: £8,000,000 taken into consideration

Section V. Award of contract

Contract No

1

Lot No

1

Title

Temporary Agency Staff Providers 2024 - Lot 1 – Approved Temporary Agency Staff Providers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2024

V.2.2) Information about tenders

Number of tenders received: 18

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

GAP Recruitment Limited t/a BIG ANT group

Paignton

TQ3 2HN

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eden Brown Ltd

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Niyaa People

Birmingham

B4 7LR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Quickline Recruitment Limited

Manchester

M1 3BN

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Red Snapper Recruitment Limited

London

E1 8DE

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Roc Search Limited

Reading

RG1 3AR

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sanctuary Personnel Limited

Ipswich

IP1 1TD

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SecureForce UK Limited

Heathfield, Newton Abbot

TQ12 6TL

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Seven Resourcing Limited

Ipswich

IP5 3RE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tempest Resourcing Limited

London

EC3N 2EX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Venn Group Limited

London

SE1 2QP

Country

United Kingdom

NUTS code

- UKI6 - Outer London – South

The contractor is an SME

No

V.2.3) Name and address of the contractor

Wise Employment (Swindon) Limited

Swindon

SN2 7RR

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £800,000 / Highest offer: £1,000,000 taken into consideration

Section V. Award of contract

Contract No

2

Lot No

2

Title

Temporary Agency Staff Providers 2024 - Lot 2 – Social Worker Agency Staff Providers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2024

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Caritas Recruitment

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Diverse Rec Limited (t/a Social Personnel)

London

EC3A 7LP

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eden Brown Ltd

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HCRG Workforce Solutions Ltd (HCL Workforce Solutions Ltd)

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liquid Personnel Limited

London

EC2A 2AP

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

No

V.2.3) Name and address of the contractor

Quickline Recruitment Limited

Manchester

M1 3BN

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Roc Search Ltd

Reading

RG1 3AR

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sanctuary Personnel Ltd

Ipswich

IP1 1TD

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

(Seven Resourcing Limited) Seven Social Care

Ipswich

IP5 3RE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

(Danlucker Limited t/a) Supply Care Solutions

Woodford

IG8 8AA

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tempest Resourcing Ltd

London

EC3N 2EX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tripod Partners Ltd

London

W1F 0TA

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £2,250,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

7 Rolls Building, Fetter Lane,

London

EC4A 1NL

Email

tcc.issue@justice.gov.uk

Telephone

+44 2079477156

Country

United Kingdom