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Contract

## **Temporary Agency Staff Providers 2024**

Torbay Council

F03: Contract award notice

Notice identifier: 2024/S 000-012527

Procurement identifier (OCID): ocids-h6vhtk-03f717

Published 17 April 2024, 3:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay Council

Torbay Council Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mr Lawrence Brown

#### **Email**

[lawrence.brown@torbay.gov.uk](mailto:lawrence.brown@torbay.gov.uk)

#### **Telephone**

+44 1803208977

#### **Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Temporary Agency Staff Providers 2024

Reference number

DN685612

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Torbay Council and it's wholly owned subsidiary company SWISCo, is conducting this re-procurement process to identify successful Temporary Agency Staff Providers who will be selected for a place on two new Framework Agreements for:

- Lot 1 – Approved Temporary Agency Staff Providers;
- Lot 2 – Approved Social Worker Agency Providers;

In addition, there is also a requirement for:

- Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

The new and Contract for SWISCo commenced on 03 January 2024. The new Framework Agreements , commenced from 01 February 2024 onwards, following expiry of the existing Standing Lists arrangement.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £10,143,304 / Highest offer: £11,250,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Lot 1 – Approved Temporary Agency Staff Providers

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98511000 - Services of commercial workers

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

New Framework Agreement for Lot 1 – Approved Temporary Agency Staff Providers.

### **II.2.5) Award criteria**

Quality criterion - Name: Award Quality / Weighting: 85%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 5%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Lot 2 – Social Worker Agency Staff Providers

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98511000 - Services of commercial workers

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

New Framework Agreement for Lot 2 – Approved Social Worker Agency Providers.

### **II.2.5) Award criteria**

Quality criterion - Name: Award Quality / Weighting: 85%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 5%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 98512000 - Services of industrial workers

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Contract for Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

### **II.2.5) Award criteria**

Quality criterion - Name: Award Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025121](#)

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

### **Title**

Temporary Agency Staff Providers 2024 - Lot 3 – Approved Sole Temporary Agency Staff Provider for services required by SWISCo.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

GAP Recruitment t/a BIG ANT Group

Paignton

TQ3 2HN

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £7,343,304 / Highest offer: £8,000,000 taken into consideration

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1



## **Title**

Temporary Agency Staff Providers 2024 - Lot 1 – Approved Temporary Agency Staff Providers

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 18

Number of tenders received by electronic means: 18

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

GAP Recruitment Limited t/a BIG ANT group

Paignton

TQ3 2HN

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.3) Name and address of the contractor**

Eden Brown Ltd

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Niyaa People

Birmingham

B4 7LR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Quickline Recruitment Limited

Manchester

M1 3BN

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Red Snapper Recruitment Limited

London

E1 8DE

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Roc Search Limited

Reading

RG1 3AR

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sanctuary Personnel Limited

Ipswich

IP1 1TD

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SecureForce UK Limited

Heathfield, Newton Abbot

TQ12 6TL

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Seven Resourcing Limited

Ipswich

IP5 3RE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tempest Resourcing Limited

London

EC3N 2EX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Venn Group Limited

London

SE1 2QP

Country

United Kingdom

NUTS code

- UKI6 - Outer London – South

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Wise Employment (Swindon) Limited

Swindon

SN2 7RR

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £800,000 / Highest offer: £1,000,000 taken into consideration

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Temporary Agency Staff Providers 2024 - Lot 2 – Social Worker Agency Staff Providers

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 15

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Caritas Recruitment

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Diverse Rec Limited (t/a Social Personnel)

London

EC3A 7LP

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eden Brown Ltd

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

HCRG Workforce Solutions Ltd (HCL Workforce Solutions Ltd)

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Liquid Personnel Limited

London

EC2A 2AP

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Quickline Recruitment Limited

Manchester

M1 3BN

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Roc Search Ltd

Reading

RG1 3AR

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sanctuary Personnel Ltd

Ipswich

IP1 1TD

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

(Seven Resourcing Limited) Seven Social Care

Ipswich

IP5 3RE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

(Danlucker Limited t/a) Supply Care Solutions

Woodford

IG8 8AA

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tempest Resourcing Ltd

London

EC3N 2EX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tripod Partners Ltd

London

W1F 0TA

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £2,000,000 / Highest offer: £2,250,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

7 Rolls Building, Fetter Lane,

London

EC4A 1NL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

Telephone

+44 2079477156

Country

United Kingdom