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Contract

The Provision of an Ambient AI Voice Technology Solution

Northampton General Hospital NHS Trust

F03: Contract award notice

Notice identifier: 2026/S 000-012523

Procurement identifier (OCID): ocds-h6vhtk-064e29

Published 11 February 2026, 3:17pm

Section I: Contracting authority

I.1) Name and addresses

Northampton General Hospital NHS Trust

Cliftonville

Northampton

NN1 5BD

Contact

Mandy Sterling

Email

m.sterling@nhs.net

Country

United Kingdom

Region code

UKF24 - West Northamptonshire

Internet address(es)

Main address

<https://www.northamptongeneral.nhs.uk/>

Buyer's address

<https://www.northamptongeneral.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of an Ambient AI Voice Technology Solution

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement was a collaborative effort between the University Hospitals of Leicester and University Hospitals of Northamptonshire, which includes Northampton General Hospital NHS Trust and Kettering General Hospital NHS Foundation Trust. The aim is to improve clinical documentation processes by implementing an ambient AI Voice Technology solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,881,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The University Hospitals of Leicester (UHL) and University Hospitals of Northamptonshire (UHN) undertook a competitive procurement for the provision of an Ambient AI Voice Technology solution.

The procurement was conducted as a further competition under the Crown Commercial Service Automation Marketplace DPS (RM6173, Lot 1), with Northampton General Hospital NHS Trust acting as the lead contracting authority.

The procurement sought to implement and deploy an ambient AI solution to support clinical and non-clinical documentation across multiple hospital sites, with the aim of improving efficiency and clinical productivity.

The contract was awarded for a three-year term, with an option to extend for a further 12 months.

II.2.5) Award criteria

Quality criterion - Name: Qualitative / Weighting: 60.00%

Quality criterion - Name: Social Value / Weighting: 10.00%

Cost criterion - Name: Commercial / Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Further competition under the Crown Commercial Service Automation Marketplace DPS (RM6173), Lot 1.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 January 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AccuRx Limited

7 Curtain Road, London, England, EC2A 3LT

London

EC2A 3LT

Telephone

+44 1722744574

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10184077

Internet address

<http://www.accurx.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,881,000

Lowest offer: £1,881,000 / Highest offer: £1,881,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom