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Award

IT Managed Services

General Pharmaceutical Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012497

Procurement identifier (OCID): ocds-h6vhtk-051709 ([view related notices](#))

Published 11 February 2026, 2:57pm

Scope

Reference

GPhC105

Description

GPhC intend to award a contract for the provision a hybrid Azure Managed Service in support of its business operations and create

sustainable relationships that meet the following strategic sourcing objectives:

- Performance Optimisation - Enable improvements to service delivery and customer experience both for internal and external customers, allowing better management of cost, risk and results.
- Agility / Speed - Implement an agile, responsive and scalable partnership with the organisation addressing their rapidly changing needs, lowering complexity and improving

global delivery capabilities.

- Improved Relationship Management - Achieve clear and proactive account management

with the flexibility of services to support future business requirements.

- Cost Control & Reduction - Effectively manage services to provide transparency with clear

cost control with flexibility in consumption of services to allow funding of future IT requirements.

- Innovation - Partner with an MSP that will bring technology leadership in IT services and assist GPhC with becoming "faster followers;" enabling the adoption of better practices and solutions to improve business outcomes.

- Risk & Accountability - Proactively identify issues and themes that may have an impact on

GPhC's business operations and service.

- Plan of approach detailing the solution, delivery and effort to cover the services requirements to include but not limited to - in no particular order:

1. Infrastructure & Hosting

2. Desktop Management

3. Mobile device Management

4. Infrastructure Monitoring

5. Security

6. Disaster Recovery

7. Service Transition.

8. Service Management as per ITIL processes

9. Service Levels & Service Credits

10. Governance

11. Technical Account Management

12. Release & Configuration Management

13. Resource Skillsets & Coverage

Contract 1. IT Managed Services

Supplier

- OneAdvanced IT Services Limited

Contract value

- £1,517,832 including VAT

Above the relevant threshold

Award decision date

26 January 2026

Date assessment summaries were sent to tenderers

11 February 2026

Standstill period

- End: 20 February 2026
- 8 working days

Earliest date the contract will be signed

26 February 2026

Contract dates (estimated)

- 2 March 2026 to 1 March 2029
- Possible extension to 1 March 2031
- 5 years

Description of possible extension:

The contract initial term is for 3 years with the option to extend for a further 2 years (12months consecutively) (3+1+1).

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Authority reserves the right, during the term of this Agreement, to request and

procure additional goods and/or services from the Supplier where such requirements fall within the scope of this Agreement. Any additional purchases shall be subject to prior written approval by the Authority and shall be provided in accordance with the pricing, rates, service standards, and contractual provisions set out in this Agreement, unless otherwise agreed in writing by both Parties.

This provision does not oblige the Authority to place any minimum level of orders, nor does it restrict the Authority's right to undertake separate procurement procedures where required to comply with applicable public?sector procurement legislation, regulatory obligations, or internal governance processes."

CPV classifications

- 72212730 - Security software development services
- 72253000 - Helpdesk and support services
- 72514000 - Computer facilities management services
- 72600000 - Computer support and consultancy services
- 72700000 - Computer network services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)

- UKK - South West (England)

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Supplier

OneAdvanced IT Services Limited

- Public Procurement Organisation Number: PVNT-4551-BLHL

The Mailbox Level 3

Birmingham

B1 1RF

United Kingdom

Email: bidmanagement-itservices@oneadvanced.com

Website: <https://www.oneadvanced.com/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. IT Managed Services

Contracting authority

General Pharmaceutical Council

- Public Procurement Organisation Number: PXRY-5513-YMDN

Level 14, One Cabot Square, Canary Wharf
London
E14 4QJ
United Kingdom

Telephone: 0203 713 7878

Email: Procurement@pharmacyregulation.org

Website: <http://www.pharmacyregulation.org>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government