

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012485-2022>

Tender

## **WP3827 - OneSource Support Service**

Walsall Council

F02: Contract notice

Notice identifier: 2022/S 000-012485

Procurement identifier (OCID): ocids-h6vhtk-033763

Published 13 May 2022, 1:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Walsall Council

Civic Centre, Darwall Street

Walsall

WS1 1TP

#### **Contact**

Sandeep Chahal

#### **Email**

[Procurement@Walsall.gov.uk](mailto:Procurement@Walsall.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG38 - Walsall

**Internet address(es)**

Main address

[www.walsall.gov.uk](http://www.walsall.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/walsallcouncil.aspx/Home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/walsallcouncil.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

WP3827 - OneSource Support Service

Reference number

WP3827

**II.1.2) Main CPV code**

- 72200000 - Software programming and consultancy services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

During 2020 and 2021 the Council upgraded its Human Capital Management (HCM) and Payroll systems from iTrent, and its Finance and Procurement systems from Oracle R12. These applications now sit within Oracle cloud which locally is referred to as the Council's One Source system, emphasising the fully integrated aspect of the system now in operation. Since going live in June 2020 a contract with a system support provider has been in place. This contract is due to end on 31st August 2022 and the Council is therefore undertaking a tender to ensure a new contract is in place.

### **II.1.5) Estimated total value**

Value excluding VAT: £498,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services
- 72510000 - Computer-related management services
- 72590000 - Computer-related professional services

### **II.2.3) Place of performance**

NUTS codes

- UKG38 - Walsall

### **II.2.4) Description of the procurement**

1.1 The Council wishes to procure a provider to provide support to the Councils Oracle Cloud One Source Project. specifically covering the: Constraints and Assumptions? Scope and Objectives The specification sets out the associated support requirements for the contract period. A review of support requirements will take place during the first 6

months of support as the Council continues to understand the support requirements of the business.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 September 2022

End date

31 August 2026

This contract is subject to renewal

Yes

Description of renewals

up to 2 x 12 months extension

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 June 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

6 June 2022

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Walsall Council

Walsall

WS1 1TP

Email

[Procurement@walsall.gov.uk](mailto:Procurement@walsall.gov.uk)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Walsall Council

Civic Centre, Darwall Street

Walsall

WS1 1TP

Email

[Procurement@walsall.gov.uk](mailto:Procurement@walsall.gov.uk)

Country

United Kingdom