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Tender

WP3827 - OneSource Support Service

Walsall Council

F02: Contract notice

Notice identifier: 2022/S 000-012485

Procurement identifier (OCID): ocids-h6vhtk-033763

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Section I: Contracting authority

I.1) Name and addresses

Walsall Council

Civic Centre, Darwall Street

Walsall

WS1 1TP

Contact

Sandeep Chahal

Email

Procurement@Walsall.gov.uk

Country

United Kingdom

NUTS code

UKG38 - Walsall

Internet address(es)

Main address

<http://www.walsall.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/walsallcouncil.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/walsallcouncil.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WP3827 - OneSource Support Service

Reference number

WP3827

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

During 2020 and 2021 the Council upgraded its Human Capital Management (HCM) and Payroll systems from iTrent, and its Finance and Procurement systems from Oracle R12. These applications now sit within Oracle cloud which locally is referred to as the Council's One Source system, emphasising the fully integrated aspect of the system now in operation. Since going live in June 2020 a contract with a system support provider has been in place. This contract is due to end on 31st August 2022 and the Council is therefore undertaking a tender to ensure a new contract is in place.

II.1.5) Estimated total value

Value excluding VAT: £498,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72510000 - Computer-related management services
- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKG38 - Walsall

II.2.4) Description of the procurement

1.1 The Council wishes to procure a provider to provide support to the Councils Oracle Cloud One Source Project. specifically covering the: Constraints and Assumptions? Scope and Objectives The specification sets out the associated support requirements for the contract period. A review of support requirements will take place during the first 6

months of support as the Council continues to understand the support requirements of the business.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2022

End date

31 August 2026

This contract is subject to renewal

Yes

Description of renewals

up to 2 x 12 months extension

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 June 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Walsall Council

Walsall

WS1 1TP

Email

Procurement@walsall.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Walsall Council

Civic Centre, Darwall Street

Walsall

WS1 1TP

Email

Procurement@walsall.gov.uk

Country

United Kingdom