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Tender

CWC22149 - The Provision of Interpretation and Translation Services

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2023/S 000-012480

Procurement identifier (OCID): ocds-h6vhtk-03c586

Published 2 May 2023, 11:59am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Ms Carol Wintle

Email

Carol.Wintle@wolverhampton.gov.uk

Telephone

+44 1902556556

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.wolverhamptontenders.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.wolverhamptontenders.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC22149 - The Provision of Interpretation and Translation Services

Reference number

DN667229

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

City of Wolverhampton Council has a responsibility to meet the communication support needs of all service users and employees and to provide appropriate access to interpretation, translation and transcription services when needed. The Council is now looking to commission the Interpretation, Translation and Transcript services required.

The service will cover a wide range of community languages, taking account of the diversity that exists within the City of Wolverhampton. Census data has identified that there is an increased level of ethnic minority communities living in Wolverhampton (45%). Data is also available through 'Wolverhampton on Profile' Census 2021. We believe there are approximately 80 spoken languages in Wolverhampton.

The service will support client departments across the council, including Adult Social Care and Children's Services where sensitive /complex interpretation and translations will be required for service users with support requirements/communication needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

City of Wolverhampton Council has a responsibility to meet the communication support needs of all service users and employees and to provide appropriate access to interpretation, translation and transcription services when needed. The Council is now looking to commission the Interpretation, Translation and Transcript services required.

The service will cover a wide range of community languages, taking account of the diversity that exists within the City of Wolverhampton. Census data has identified that there is an increased level of ethnic minority communities living in Wolverhampton (45%). Data is also available through 'Wolverhampton on Profile' Census 2021. We believe there are approximately 80 spoken languages in Wolverhampton.

The service will support client departments across the council, including Adult Social Care and Children's Services where sensitive /complex interpretation and translations will be required for service users with support requirements/communication needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 June 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Head of Governance, City of Wolverhampton Council

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

Country

United Kingdom