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Tender

## **BBKP 20 04 ITT Online Academic Support Services**

Birkbeck University of London

F02: Contract notice

Notice identifier: 2021/S 000-012466

Procurement identifier (OCID): ocds-h6vhtk-02b824

Published 3 June 2021, 3:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birkbeck University of London

Malet Street

London

WC1E 7HX

#### **Email**

[procurement@bbk.ac.uk](mailto:procurement@bbk.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI31 - Camden and City of London

## **Internet address(es)**

Main address

[www.bbk.ac.uk](http://www.bbk.ac.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://in-tendhost.co.uk/birkbeck>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

BBKP 20 04 ITT Online Academic Support Services

Reference number

GLOBAL - 00000182

#### **II.1.2) Main CPV code**

- 80300000 - Higher education services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Birkbeck is seeking to appoint a supplier for an online student support service which will focus on improving our students' academic writing and foundational academic skills. The support should be available 24/7/365 and should be easy to access without facilitation from Birkbeck staff. The academic support should be developmental and lead learners to become more skilled and independent. The aim is to improve the attainment and outcomes of our students.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 80300000 - Higher education services
- 80420000 - E-learning services

### **II.2.3) Place of performance**

NUTS codes

- UKI31 - Camden and City of London

### **II.2.4) Description of the procurement**

Birkbeck is seeking to appoint a supplier for an online student support service which will focus on improving our students' academic writing and foundational academic skills. The support should be available 24/7/365 and should be easy to access without facilitation from Birkbeck staff. The academic support should be developmental and lead learners to become more skilled and independent. The aim is to improve the attainment and outcomes of our students.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Two twelve month extensions following an initial three year period

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 July 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

1 July 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please express an interest in the opportunity on In-tend our tendering portal to access the documents. <https://in-tendhost.co.uk/birkbeck/aspx/Home>

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have a body that is responsible for review procedures.

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period or 15 days if non electronic methods used at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly generally within 30 days.

