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Tender

BBKP 20 04 ITT Online Academic Support Services

Birkbeck University of London

F02: Contract notice

Notice identifier: 2021/S 000-012466

Procurement identifier (OCID): ocds-h6vhtk-02b824

Published 3 June 2021, 3:26pm

Section I: Contracting authority

I.1) Name and addresses

Birkbeck University of London

Malet Street

London

WC1E 7HX

Email

procurement@bbk.ac.uk

Country

United Kingdom

NUTS code

UKI31 - Camden and City of London

Internet address(es)

Main address

www.bbk.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://in-tendhost.co.uk/birkbeck>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BBKP 20 04 ITT Online Academic Support Services

Reference number

GLOBAL - 00000182

II.1.2) Main CPV code

- 80300000 - Higher education services

II.1.3) Type of contract

Services

II.1.4) Short description

Birkbeck is seeking to appoint a supplier for an online student support service which will focus on improving our students' academic writing and foundational academic skills. The support should be available 24/7/365 and should be easy to access without facilitation from Birkbeck staff. The academic support should be developmental and lead learners to become more skilled and independent. The aim is to improve the attainment and outcomes of our students.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80300000 - Higher education services
- 80420000 - E-learning services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

Birkbeck is seeking to appoint a supplier for an online student support service which will focus on improving our students' academic writing and foundational academic skills. The support should be available 24/7/365 and should be easy to access without facilitation from Birkbeck staff. The academic support should be developmental and lead learners to become more skilled and independent. The aim is to improve the attainment and outcomes of our students.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Two twelve month extensions following an initial three year period

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

1 July 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please express an interest in the opportunity on In-tend our tendering portal to access the documents. <https://in-tendhost.co.uk/birkbeck.aspx/Home>

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have a body that is responsible for review procedures.

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period or 15 days if non electronic methods used at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly generally within 30 days.