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Tender

Provision of an ICT Managed Service Provider to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre

Sunderland City Council

F02: Contract notice

Notice identifier: 2022/S 000-012457

Procurement identifier (OCID): ocids-h6vhtk-033747

Published 13 May 2022, 11:17am

Section I: Contracting authority

I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AA

Contact

Mr Grant Richardson

Email

grant.richardson@sunderland.gov.uk

Telephone

+44 7909321012

Country

United Kingdom

NUTS code

UKC23 - Sunderland

Internet address(es)

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an ICT Managed Service Provider to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre

Reference number

DN611974

II.1.2) Main CPV code

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Appointment of a Managed Service Provider (MSP) to provide an ICT Managed Service to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre.

The MSP must be able to provide management, maintenance and on-going support of the networks and associated infrastructure and services for each of the centres noted above.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

II.2.4) Description of the procurement

Appointment of a Managed Service Provider (MSP) to provide an ICT Managed Service to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre.

The MSP must be able to provide management, maintenance and on-going support of the networks and associated infrastructure and services for each of the centres noted above.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 35

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will be for a period of 36 months with the option to extend for up to a further 24 months at the complete discretion of the Council.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 June 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 June 2022

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Mrs Glenda Malone

Corporate Procurement Team, City Hall, Plater Way

Sunderland

SR1 3AA

Country

United Kingdom