

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012457-2022>

Tender

## **Provision of an ICT Managed Service Provider to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre**

Sunderland City Council

F02: Contract notice

Notice identifier: 2022/S 000-012457

Procurement identifier (OCID): ocids-h6vhtk-033747

Published 13 May 2022, 11:17am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AA

#### **Contact**

Mr Grant Richardson

#### **Email**

[grant.richardson@sunderland.gov.uk](mailto:grant.richardson@sunderland.gov.uk)

#### **Telephone**

+44 7909321012

**Country**

United Kingdom

**NUTS code**

UKC23 - Sunderland

**Internet address(es)**

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of an ICT Managed Service Provider to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre

Reference number

DN611974

#### **II.1.2) Main CPV code**

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Appointment of a Managed Service Provider (MSP) to provide an ICT Managed Service to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre.

The MSP must be able to provide management, maintenance and on-going support of the networks and associated infrastructure and services for each of the centres noted above.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

#### **II.2.4) Description of the procurement**

Appointment of a Managed Service Provider (MSP) to provide an ICT Managed Service to Tenants at 1) Sunderland Software Centre, 2) Washington Business Centre and 3) Evolve Business Centre.

The MSP must be able to provide management, maintenance and on-going support of the networks and associated infrastructure and services for each of the centres noted above.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Weighting / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 35

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will be for a period of 36 months with the option to extend for up to a further 24 months at the complete discretion of the Council.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 June 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 June 2022

Local time

1:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Mrs Glenda Malone

Corporate Procurement Team, City Hall, Plater Way

Sunderland

SR1 3AA

Country

United Kingdom