

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012456-2024>

Contract

Merseyside Police & Crime Commissioner / North West Probation Service Restorative Justice Service

Merseyside Police - Procurement Department

His Majesty's Prison and Probation Service - North West Probation Service

F03: Contract award notice

Notice identifier: 2024/S 000-012456

Procurement identifier (OCID): ocids-h6vhtk-0417cb

Published 17 April 2024, 10:34am

Section I: Contracting authority

I.1) Name and addresses

Merseyside Police - Procurement Department

Police Headquarters, Rose Hill, 15 Cazneau Street

Liverpool

L3 3AN

Contact

Pauline Totton

Email

pauline.totton@merseyside.police.uk

Telephone

+44 1517771926

Country

United Kingdom

Region code

UKD7 - Merseyside

National registration number

N/A

Internet address(es)

Main address

<http://www.merseyside.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32215>

I.1) Name and addresses

His Majesty's Prison and Probation Service - North West Probation Service

102 Petty France

London

SW1H 9AJ

Email

pauline.totton@merseyside.police.uk

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.merseyside.police.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Merseyside Police & Crime Commissioner / North West Probation Service Restorative Justice Service

Reference number

PCC/PD/497

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender seeks to acquire a restorative justice delivery partner.

Core principles underpinning the service sought:

- An 'end to end' accessible service without time limits regardless of the process of related criminal proceedings.
- Positive and proactive approach to work with all victims.
- Victim led support tailored to meet individual needs.

Expected Outcomes:

- Improve victim satisfaction.
- Increase offender awareness of the impact of their criminal behaviour.
- Empowering victims to have a voice in how an offence has affected them.
- Reduced offender recidivism.
- Improvements in reported health and well-being of victims.
- Increased sense of personal safety for victims.
- Increased numbers of victims aware of their rights and aware of support services available.
- Improved victim awareness of restorative justice and its benefits by monitoring effectiveness of its promotion.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £297,000 / Highest offer: £495,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 75230000 - Justice services
- 98133100 - Civic betterment and community facility support services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Merseyside

II.2.4) Description of the procurement

The PCC for Merseyside is allocated grant funding by the Ministry of Justice for victims' services. The grant is issued to commission and/or provide and develop victims' support services, including Restorative Justice (RJ), for Merseyside. Restorative Justice brings those harmed by crime and those responsible for the harm into communication with each other. Restorative Justice offers victims an opportunity to be heard, to ask questions of the offender and to have their say in what they want to h

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 85%

Price - Weighting: 15%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033464](#)

Section V. Award of contract

Contract No

1

Title

Merseyside Police & Crime Commissioner / North West Probation Service Restorative Justice Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Restorative Solutions CIC

Unit 5, Albert Edward House, The Pavillions

Preston

PR2 2YB

Email

katehook@restorativesolutions.org.uk

Telephone

+44 1772842109

Fax

+44 1772842109

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

National registration number

06110507

Internet address

<http://www.restorativesolutions.org.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £495,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Court of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Stand Still period will be observed