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Planning

Managed ICT Support Services

Hartlepool Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-012454

Procurement identifier (OCID): ocds-h6vhtk-033744

Published 13 May 2022, 10:54am

Section I: Contracting authority

I.1) Name and addresses

Hartlepool Borough Council

Civic Centre, Victoria Road

HARTLEPOOL

TS248AY

Contact

Emma Armstrong

Email

emma.armstrong@hartlepool.gov.uk

Telephone

+44 1429523002

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Internet address(es)

Main address

www.hartlepool.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed ICT Support Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Open early engagement - This means that a procurement idea is currently active, it is in

the early stage of development and judging interest from potential suppliers.

Hartlepool Borough Council are a Unitary Authority of approximately 2,000 employees looking to carry out a preliminary soft market exercise to seek input and guidance from the market on potential solutions and options for the provision of full scope, managed ICT support services to the Council, helping to shape the service requirements ahead of initiating a formal procurement process via Restricted Procedure tender

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies
- 48000000 - Software package and information systems
- 72212730 - Security software development services
- 72253000 - Helpdesk and support services
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

II.2.4) Description of the procurement

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The council would like to invite up to 5 providers with proven track records of delivering full scope outsourced ICT services to Local Authorities to attend remote soft market sessions, via Microsoft Teams, to provide input to the future procurement so that the resultant contract, and successful service provider, will deliver the outcomes required by

the council.

In Scope Services:

- Service Integration and Service Management
- End User Computing
- Service Desk
- Hosting and Data Centre Services
- Application Support and Development
- Network Services
- Managed Print Services
- Procurement of Hardware/Software
- Project Management

II.2.14) Additional information

Please provide your confirmation of interest in this opportunity and your availability to attend the soft market events to the council by Noon on 20th May 2022 via email to the following email address: emma.armstrong@hartlepool.gov.uk.

The council use the ProContract portal to conduct procurements and share information with prospective suppliers, so it is recommended that you register on the portal, if you have not done so already.

For guidance notes on how to register onto the NEPO Portal please follow link below: -

<https://procontract.due-north.com/SupplierRegistration/Register>

It is the Council's intention to conduct soft market testing in the week beginning 6th June 2022 and invites will be issued by 24th May 2022.

II.3) Estimated date of publication of contract notice

1 July 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes