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Award

Clarion Futures Household Grant Fulfilment

CLARION HOUSING GROUP LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012450

Procurement identifier (OCID): ocds-h6vhtk-04fbcbb

Published 2 April 2025, 11:08am

Scope

Description

Household voucher fulfilment. Clarion requires a supplier to provide a fulfilment solution for our household grant awards to residents by authorised Clarion staff, ordering via a digital portal. Vouchers include fuel and food vouchers for digital devices and household items.

Contract 1. Clarion Futures Household Grant Fulfilment

Supplier

- [CHARIS GRANTS LIMITED](#)

Contract value

- £416,666 excluding VAT
- £500,000 including VAT

Below the relevant threshold

Earliest date the contract will be signed

25 July 2025

Contract dates (estimated)

- 4 August 2025 to 3 August 2028
- Possible extension to 3 August 2030
- 5 years

Description of possible extension:

The contract can be extended up to 24 months; the supplier's performance and needs volume will determine the reasons for the extension.

Main procurement category

Services

CPV classifications

- 79900000 - Miscellaneous business and business-related services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Clarion is purchasing repeat services and goods from the existing supplier, Charis. No other company can provide such a wide variety of vouchers. Charis offers everything from fuel and food vouchers to digital devices and household items. Given this wide variety, it makes sense for Clarion to continue with Charis as a supplier. This justifies a direct award under the Procurement Act 2023, as Charis appears to be the only supplier capable of meeting such diverse needs.

Supplier

CHARIS GRANTS LIMITED

Third Floor, Trinity Court

Peterborough

PE1 1DA

United Kingdom

Email: annabentley@charisgrants.com

Region: UKH11 - Peterborough

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Clarion Futures Household Grant Fulfilment

Contracting authority

CLARION HOUSING GROUP LIMITED

- Mutuels Public Register: 28038R
- Public Procurement Organisation Number: PQND-5289-JNDN

5th Floor Greater London House Hampstead Road

London

NW1 7QX

United Kingdom

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Website: <http://www.clarionhg.com>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government