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Planning

Quality Improvement Support for PCN Test sites

NHS England

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012443

Procurement identifier (OCID): ocds-h6vhtk-04fb97

Published 2 April 2025, 10:47am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

The notice has been updated to revise the wording in the engagement notice section. Suppliers are no longer required to complete and submit Appendix 1 to be invited to the event. Instead, they only need to email chris.marston@nhs.net with their supplier name and the email addresses of attendees.

Scope

Reference

C350875

Description

The PCN Test Site programme is a quantitative data gathering exercise to better understand demand and capacity in general practice and to explore solutions to close any gap. Those solutions include additional capacity and the PCNs working on quality improvement (QI) projects. We are looking for experienced facilitators to support the PCNs to deliver their QI projects. These projects are on a range of areas - such as improving access, continuity, medicines management and proactive care. Feedback from the PCN test sites has identified the need for external facilitation to support an action learning set approach coupled with some 1:1 coaching. Specifically, they want facilitators who have depth of experience in general practice as well as have a successful track record in facilitating clinical leaders around quality improvement. Providing QI support to the PCN test sites will help them realise their improvement plans and bring about lasting change. NHSE will conduct a pre-market engagement event via Microsoft Teams on April 11th at 10am to help shape the specification. Potential suppliers are invited to register their interest in the event by completing this document (Appendix 1) and returning the document electronically by uploading via the Health Family eCommerce Portal by 5pm on Tuesday 8th April 2025. Your attendance to the event is voluntary. Failing to participate in this process will in no way preclude your organisation from participating in any future related tender exercise. The presentation slides from the event and any discussion notes will be circulated with the tender if a decision is made to continue in due course. NHS England's intention is to reserve judgement on its strategy for commissioning new services until after the conclusion of this market engagement exercise. Any future service provision will be undertaken in accordance with the Procurement Act 2023.

Total value (estimated)

- £1,500,000 excluding VAT
- £1,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2027
- 2 years, 1 day

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Engagement

Engagement deadline

9 May 2025

Engagement process description

The PCN Test Site programme is a quantitative data gathering exercise to better understand demand and capacity in general practice and to explore solutions to close any gap. Those solutions include additional capacity and the PCNs working on quality improvement (QI) projects.

We are looking for experienced facilitators to support the PCNs to deliver their QI projects. These projects are on a range of areas - such as improving access, continuity, medicines management and proactive care.

Feedback from the PCN test sites has identified the need for external facilitation to support an action learning set approach coupled with some 1:1 coaching. Specifically, they want facilitators who have depth of experience in general practice as well as have a successful track record in facilitating clinical leaders around quality improvement.

Providing QI support to the PCN test sites will help them realise their improvement plans and bring about lasting change.

NHSE will conduct a pre-market engagement event via Microsoft Teams on April 11th at 10am to help shape the specification.

Potential suppliers are invited to register their interest in the event by emailing - chris.marston@nhs.net - with their supplier name and email addresses of all members of the team who would like to join the call.

The deadline for registering your interest is 5pm on April 8th.

Your attendance to the event is voluntary. Failing to participate in this process will in no way preclude your organisation from participating in any future related tender exercise.

The presentation slides from the event and any discussion notes will be circulated with the tender if a decision is made to continue in due course.

NHS England's intention is to reserve judgement on its strategy for commissioning new services until after the conclusion of this market engagement exercise. Any future service provision will be undertaken in accordance with the Procurement Act 2023.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 August 2025

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

7-8 Wellington Place

Leeds

LS1 4AP

United Kingdom

Email: chris.marston@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKE42 - Leeds

Organisation type: Public authority - central government