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Contract

2021-43 Community Link Workers Service

West Dunbartonshire Council

F03: Contract award notice

Notice identifier: 2021/S 000-012440

Procurement identifier (OCID): ocds-h6vhtk-028d6e

Published 3 June 2021, 1:54pm

Section I: Contracting authority

I.1) Name and addresses

West Dunbartonshire Council

16 Church Street

Dumbarton

G82 1QL

Contact

Suzanne Callaghan

Email

suzanne.callaghan@west-dunbarton.gov.uk

Country

United Kingdom

NUTS code

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Internet address(es)

Main address

<https://www.west-dunbarton.gov.uk/business/suppliers/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00153

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2021-43 Community Link Workers Service

Reference number

2021-43, Project 17584

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

West Dunbartonshire Council and The Health and Social Care Partnership Service (WDHSCP) wish to tender a requirement for a Community Link Workers Service to be delivered throughout the West Dunbartonshire Council geographical region. The service will be delivered in partnership with GP Practices, WD HSCP and the successful provider who will have experience and knowledge of delivering services to people who may be experiencing complex social circumstances.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,264,910

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

Various GP Practices throughout the West Dunbartonshire geographical region.

II.2.4) Description of the procurement

West Dunbartonshire Council, whose service delivery is carried out by West Dunbartonshire Health and Social Care Partnership (WDHSCP), “the Council”, seeks to appoint “the Provider” to develop a “Community Link Workers Service” which will be provided within GP Practices or hubs across West Dunbartonshire to support people to live well through strengthening connections between community resources and primary care.

The Council strategic commissioning outcomes reflect the commitment to the safety and protection of the most vulnerable people within its care and within the wider communities. The Council integrated approach to service delivery across community health and care, as well as third sector providers, aims to deliver effective and targeted specialist services to support safe, strong and involved communities. The Provider will deliver the Service Specification to meet Council requirements.

The aim of the Service is to support people to live well through strengthening connections between community resources and primary care. Also to provide a person-centred service that is responsive to the needs and interests of Service Users registered with a GP Practice within the West Dunbartonshire geographical area.

II.2.5) Award criteria

Quality criterion - Name: Cost / Weighting: 2.8

Quality criterion - Name: Quality / Weighting: 35

Quality criterion - Name: Specification / Weighting: 24.5

Quality criterion - Name: Social Benefits / Weighting: 7

Quality criterion - Name: Fair Working Practices / Weighting: 0.7

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001560](#)

Section V. Award of contract

Contract No

2021-43 Community Link Workers Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 May 2021

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Health and Social Care Alliance Scotland

Venlaw Building, 349 Bath Street

Glasgow

G2 4AA

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,264,910

Total value of the contract/lot: £2,255,758

Section VI. Complementary information

VI.3) Additional information

Only tenderers that pass the following Compliance and Acceptance requirements of the ITT will proceed to the evaluation of quality and cost: Completion of SPD (Scotland),

ITT Evaluation Criteria:

Technical

Total Price

Confidentiality – Confidential Information, Freedom of Information and Data Protection responsibilities as detailed in Terms and Conditions for Goods and Services Clause 17.

Social benefits commitments will form part of the award criteria and will be evaluated. Delivery of committed social benefits will be monitored throughout the contract lifetime.

With reference to SPD (Scotland) Question Reference 2B: Complete information for all company directors, using home address.

Please note that all of these documents must be signed by an authorised signatory and uploaded to PCS-T as part of the tender submission:

1. WD04 Parent Company Guarantee (if required)
2. WD05 Non Collusion Certificate
3. WD07 Certificate of Non-Canvassing
4. WD08 FOI Declaration
5. WD18 Declaration

The following documents must also be completed and uploaded to PCS-T as part of the tender submission:

6. WD09 WDC Financial Vetting Questionnaire
7. WD10 Technical or Professional Capability
8. WD15 Police Scotland Checks
9. WD19 Social Benefits Matrix

The above constitutes tender selection criteria. Failure to respond will result in exclusion from the tender.

With reference to information sharing with Police Scotland, bidders will be required to confirm acceptance to sharing company director's details at preferred bidder's status.

The Most Economically Advantageous Tender will be awarded.

AWARD CRITERIA:

Quality: 70%

- Cost 2.8%
- Quality 35%
- Service/Specification 24.5%
- Social Benefits 7%
- Fair Working 0.7%

Price: 30%

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 17584.
For more information see:

<https://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:655447)

VI.4) Procedures for review

VI.4.1) Review body

Dumbarton Sheriff Court and Justice of the Peace Court

Sheriff Court House, Church Street

Dumbarton

G82 1QR

Country

United Kingdom