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Contract

# HAC5952 - Adult Mental Health Recovery and Wellbeing Service

**Tower Hamlets** 

F03: Contract award notice

Notice identifier: 2025/S 000-012426

Procurement identifier (OCID): ocds-h6vhtk-045389

Published 2 April 2025, 10:22am

# **Section I: Contracting authority**

# I.1) Name and addresses

**Tower Hamlets** 

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

#### Contact

Ms Kelly Kerr

#### **Email**

kelly.kerr@towerhamlets.gov.uk

#### **Telephone**

+44 244778066

#### Country

**United Kingdom** 

#### Region code

UKI42 - Tower Hamlets

## Internet address(es)

Main address

http://www.towerhamlets.gov.uk

Buyer's address

http://www.towerhamlets.gov.uk

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

HAC5952 - Adult Mental Health Recovery and Wellbeing Service

Reference number

DN718687

#### II.1.2) Main CPV code

• 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The successful bidder will be expected to:

- Develop the service as a recognised source of up-to-date information about wider borough wellbeing and recovery resources for service users, carers, clinical professionals and other colleagues.
- Deliver a phone line and face-to-face offer to all Tower Hamlets residents who have concerns or queries related to their wellbeing, signposting residents to the most appropriate support.
- Deliver a tiered model of support from brief, medium to enhanced level working to identified wellbeing and recovery goals based on a person's aspirations and needs.
- Deliver co-produced programme of activities and groups, that includes a specific Art and non-verbal component.
- Have provision for a Peer Support Co-ordination Function.
- Have provision of drop-in session/s with an overarching aim to increase support networks and community connections.
- Develop pathways and partnerships across the four localities that support a holistic, integrated, coordinated, neighbourhood approach to supporting people with lived experience of mental health in the community.
- Provide Specialist welfare benefit and housing advice.
- Have dedicated provision for a joint working arrangement that links directly with the supported accommodation pathway to ensure engagement and one to one support with information, advice, navigation, access to groups and activities.
- Achieve target life satisfaction rates.
- Actively promote mental health awareness and reduce stigma.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,771,564

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI42 - Tower Hamlets

#### II.2.4) Description of the procurement

The Authority is procuring this contract using the Light Touch Regime under Schedule 3 (Social and other specific services) of the Public Contract Regulations 2015 (the Regulations).

The Contract Period is initially for a period of 3 years although the Authority reserves the right to extend the Contract on the same terms for a further period or periods of up to 12 months making a total possible Contract Period of 4 years.

#### II.2.5) Award criteria

Cost criterion - Name: quality/cost / Weighting: 0

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2024/S 000-012760</u>

# Section V. Award of contract

#### **Contract No**

HAC5952 - Adult Mental Health Recovery and Wellbeing Service

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

11 November 2024

#### V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Mind in Tower Hamlets, Newham and Redbridge

Open House 13 Whitethorn Street

E3 4DA
Country
United Kingdom
NUTS code
UKI42 - Tower Hamlets
The contractor is an SME
No
V.2.4) Information on value of contract/lot (excluding VAT)
Total value of the contract/lot: £3,771,564
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Section VI. Complementary information
Section VI. Complementary information
Section VI. Complementary information VI.4) Procedures for review
Section VI. Complementary information VI.4) Procedures for review VI.4.1) Review body
Section VI. Complementary information  VI.4) Procedures for review  VI.4.1) Review body  Royal Courts of Justice

London

United Kingdom