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Planning

TRANSPORTATION AND TRAVEL SERVICES FOR HEALTH (SBS 10513)

NHS Shared Business Services Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-012422

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 16 April 2024, 4:59pm

Section I: Contracting authority

I.1) Name and addresses

NHS Shared Business Services Limited

Three Cherry Trees Lane Hemel Hempstead

Hertfordshire

HP2 7AH

Contact

Ebony Armitage

Email

nsbs.nhsbusinessservices@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/19417752>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider - <https://www.sbs.nhs.uk/nhs-sbs-about-us>

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TRANSPORTATION AND TRAVEL SERVICES FOR HEALTH (SBS 10513)

Reference number

SBS10513

II.1.2) Main CPV code

- 63515000 - Travel services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework/Dynamic Purchasing System (DPS).

NHS SBS intends to put in place a Framework Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

II.1.5) Estimated total value

Value excluding VAT: £125,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

High Dependency Transport

Lot No

1

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services
- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will Deliver High Dependency transport solutions for higher acuity patients requiring the skills of a paramedics or technicians.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.2) Description

II.2.1) Title

Non-Emergency Patient Transport Services (NEPTS)

Lot No

2

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services

- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will deliver a sufficient booking system and the ability to dispatch vehicles covering a variety of mobility from walking patients to wheelchairs and stretchers. Suppliers must be CQC registered.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.2) Description

II.2.1) Title

Specialist Vehicle Transport

Lot No

3

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services
- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will deliver a variety of specialist vehicle transport including bariatric, mental health, Paediatric and Neonatal, Palliative and End of Life, Sitting & Wheelchair accessible ambulances, Stretcher Vehicles and Mobile Diagnostic Units.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.2) Description

II.2.1) Title

Non-Emergency Patient Transport Fully Managed Service

Lot No

4

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services
- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will deliver all areas of non-emergency patient transport including call handling, urgent and intermediate care services, and a booking system.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.2) Description

II.2.1) Title

Taxi Services

Lot No

5

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services
- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will deliver a nationwide taxi service for patient transport and NHS staff transport where relevant. The service will include cars and minibuses and trained drivers who can assist passengers.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.2) Description

II.2.1) Title

Corporate Travel

Lot No

6

II.2.2) Additional CPV code(s)

- 60130000 - Special-purpose road passenger-transport services
- 63516000 - Travel management services
- 79997000 - Business travel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot will deliver a platform for contracting authorities to book and manage their corporate travel requirements including rail, hotel, and conference management.

II.2.14) Additional information

Award Criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Commercial (Price) - Weighting: 30%

II.3) Estimated date of publication of contract notice

1 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The duration of the Framework will be 24 months, with the option to extend for a further 24 months.

Please see description in the main contract objective on the Request for Information (RFI). Lots will be defined as an outcome of this initial market engagement PIN. The new Framework, subject to review and change, is expected to go live approximately May 2025.

Please see the link at section I.3 above for instructions on how to participate and submit responses to the RFI via SAP Ariba. The deadline to respond is Friday 17th May 2024 17:00 hours.

This Prior Information Notice (PIN) is to signal an intention to commence market engagement with those within the Transportation and Travel market.

Please complete the RFI via the SAP Ariba portal. Should you have access issues, please contact nsbs.nhsbusinessservices@nhs.net for a digital copy.

NHS Shared Business Services Limited (NHS SBS) reserves the right to withdraw this notice at any time. NHS SBS is not bound to accept any proposals submitted by Bidders and is not liable for any costs incurred as a result of Bidders engaging with this process. This early market engagement exercise does not guarantee that a Procurement will take place and NHS SBS reserves the right to defer from any Procurement entirely.

NHS SBS intends to hold market engagement sessions during June 2024 with industry experts and suppliers interested in potentially bidding for the resulting Framework Agreement

NHS SBS will use an eSourcing system for any procurement activity taken subsequent to this PIN and reserves the right to use an electronic auction. The eSourcing system we will use is SAP Ariba.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a Framework Agreement if invited to do so.

The value in II.1.5 is an indicative value over 4 years from 12th May 2025.

The date in II.3) is the estimated date of publication, please monitor Find a Tender Service <https://www.find-tender.service.gov.uk/Search> for the publication of the relevant high value contract notice/tender notice.