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Contract

TfW - C000732.00 - Welsh Bus Data Services

Transport for Wales

F03: Contract award notice

Notice identifier: 2023/S 000-012422

Procurement identifier (OCID): ocids-h6vhtk-03c569

Published 1 May 2023, 8:54am

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

Contact

Procurement

Email

Procurement@tfw.wales

Telephone

+44 2921673434

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://tfw.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport Related Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfW - C000732.00 - Welsh Bus Data Services

Reference number

C000732.00

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

TfW is looking to procure the services of Supplier(s) for Welsh Bus Data Services which is split into the following Lots:

- Lot 1 Welsh Bus Data Service - Receive, store, process and share operational and financial data about buses in Wales.

- Lot 2 Welsh Bus Display Board Content Management System - Manages public service messages, real time information and other content for transmission to display boards.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.1) Title

Welsh Bus Data Service (WBDS)

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48800000 - Information systems and servers
- 48810000 - Information systems
- 48625000 - Open systems operating systems
- 48627000 - Real-time operating system software package
- 48813000 - Passenger information system
- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72210000 - Programming services of packaged software products
- 72212000 - Programming services of application software
- 72212670 - Real time operating system software development services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72320000 - Database services
- 72330000 - Content or data standardization and classification services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Wales and Borders

II.2.4) Description of the procurement

The aim of the Welsh Bus Data Service (WBDS) is to improve the quality and availability of information about buses in Wales for passengers, public sector decision makers, third party data services, researchers and other data consumers.

The successful supplier will offer innovative and cost-effective solutions to improve and maintain data quality and will be capable of extending the service to support other transport modes and active travel if required.

Examples of the benefits of this service will be access to real time prediction of bus arrival times for all bus stops in Wales and demonstrably secure systems and processes for handling confidential data used to support the planning of bus services.

Lot 1 Welsh Bus Data Service will provide a system and service to receive, store, process and share operational and financial data about buses in Wales. This means TfW can use the information to inform delivery of bus projects and can provide data to third party apps for journey planning, to local authorities for contract management, to services such as the BES payment and reconciliation portal and to Welsh Government to help to inform policy making.

This service will replace and upgrade the systems that Traveline use for bus data collection and management so that all parties can be assured of the quality of the data that is being provided.

Lot 1 also has 5 additional option packages that Tenderers are required to bid and price against:

- Option 1 – Managed Service
- Option 2 – Analytics Package
- Option 3 – Managing Data for Other Modes
- Option 4 - Bus Operations Room
- Option 5 - Integration with TfW API Gateway

Further details and specific requirements can be found in Volume 5 of this ITT. TfW will evaluate these priced options as described in Volume 7 of this ITT but may or may not purchase them at the time of Award of Contract.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Lot 1 also has 5 additional option packages that Tenderers are required to bid and price against:

- Option 1 – Managed Service
- Option 2 – Analytics Package
- Option 3 – Managing Data for Other Modes
- Option 4 - Bus Operations Room
- Option 5 - Integration with TfW API Gateway

Further details and specific requirements can be found in Volume 5 of this ITT. TfW will evaluate these priced options as described in Volume 7 of this ITT but may or may not purchase them at the time of Award of Contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All ITT documentation can be accessed through the eTenderWales portal (<https://etenderwales.bravosolution.co.uk/home.html>)

Project_50832

itt_96282

II.2) Description

II.2.1) Title

Welsh Bus Display Board Content Management System (WBDCMS)

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48800000 - Information systems and servers
- 48810000 - Information systems
- 48625000 - Open systems operating systems
- 48627000 - Real-time operating system software package
- 48813000 - Passenger information system
- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72210000 - Programming services of packaged software products
- 72212000 - Programming services of application software
- 72212670 - Real time operating system software development services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72320000 - Database services
- 72330000 - Content or data standardization and classification services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Wales and Borders

II.2.4) Description of the procurement

The Welsh Bus Display Board Content Management System (WBDCMS) will simplify the operational management of displays by implementing a standard interface with all displays which are compliant with the Real Time Integration Group's CMS to Display interface specification.

An example of the benefits of this service will be giving local authorities the flexibility to procure the right display for the right location, confident that they will be able to issue public service messages across all the displays without having to procure and manage separate, proprietary content management systems from each display provider.

Lot 2 Welsh Bus Display Board Content Management System - will provide a means to send public service messages, real time information and other content to new displays procured from the associated framework and to existing displays where they can be upgraded to interface with the CMS.

This service will interface with the Welsh Bus Data Service and will negate the need for individual local authorities to procure separate real time information engines and content management systems for their localities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All ITT documentation can be accessed through the eTenderWales portal (<https://etenderwales.bravosolution.co.uk/home.html>)

Project_50832

itt_96282

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-123005](#)

Section V. Award of contract

Lot No

1

Title

Welsh Bus Data Service (WBDS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vix Technology UK Ltd

The Cottage Ridgecourt, The Ridge

Epsom

KT18 7EP

Telephone

+44 1223697025

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

National registration number

03039051

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,200,000

Section V. Award of contract

Lot No

2

Title

Welsh Bus Display Board Content Management System (WBDCMS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Journeo Passenger Systems Limited

12 Charter Point Way

Ashby De La Zouch

LE651NF

Telephone

+44 8448717990

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

National registration number

02437872

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,800,000

Section VI. Complementary information

VI.3) Additional information

Please note this is a contract award notice and not a call for competition

Tender Documentation will be available via eTenderWales at:

<https://etenderwales.bravosolution.co.uk/home.html>

Please refer to Project_50832 and ITT_96282 to obtain the Tender Documentation.

Any Tender queries and responses and any circulars that may be issued during the Tender period are to be communicated exclusively via the eTenderWales Portal only. All responses will be shared with all Tenderers unless the query is deemed confidential or commercially sensitive.

Please ensure that any enquiries/clarifications raised via eTenderWales are free of any identifiable information, such as their name or the name of their company.

(WA Ref:130995)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom