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Tender

Learning Disability and Autism - Continuum of Support Services - Opening 1

Newcastle City Council

F02: Contract notice

Notice identifier: 2024/S 000-012420

Procurement identifier (OCID): ocids-h6vhtk-0452d1

Published 16 April 2024, 4:50pm

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Marta Rzepecki

Email

marta.rzepecki@newcastle.gov.uk

Telephone

+44 1912774687-24687

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.newcastle.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Learning Disability and Autism - Continuum of Support Services - Opening 1

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is the first opening of The Learning Disability and Autism Continuum of Support flexible procurement agreement originally under find a tender reference 2022/S 000-015896.

This flexible procurement agreement is under the Social and Other Specific Services EU procurement route ('Light Touch Regime'), and will be known as the LDA CoS Flexible Procurement Agreement (Contract) for the provision of Services for:

Lot 1 - Supported Living Outreach

Lot 2 - Peripatetic crisis support

Lot 3 - Concierge Plus

Lot 4 - Shared Living

Lot 5 - Enhanced Concierge Plus

Lot 6 - Community Clusters

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Outreach

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Individual Service Funded support typically available between the hours 07.00-23.00, 7 days a week. The support is delivered to people in their own homes, or who live with family/friends, but require specialist CQC registered support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Peripatetic Crisis Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Peripatetic Crisis Support will be provided by a single Provider or group of Providers who are working together under a memorandum of understanding. It will be available to people who we already support through the Continuum of Support for a minimum of 1 day and maximum of 7 consecutive days.

The aim of the service is to provide extra, time-limited support to assist in stabilising services when Service Users need additional support and/or when the regular commissioned Provider requests additional support. The engagement of Peripatetic Crisis Support will have to be agreed with the appropriate Team Manager.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Concierge Plus

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Concierge Plus offers apartment style living for between 6 and 16 people with learning disabilities and/or autism, who are able to live independently, but need support during the day.

The schemes provide a stable, supportive environment in which to help a person develop and maintain their independence. There is extended housing support on site 24 hours a

day delivered by a CQC registered provider. Alongside this, each individual usually has a package of care and support from a provider of their choice who provides up to 25 hours of support per week.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Shared Living (ISL)

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

This is the more traditional ISL model of support where up to 4 people share a house and each person holds a tenancy. Support is provided around the clock by a care team who are responsible for supporting everyone who lives there. These tenancies usually include an element of assistive technology, managed by the care team, to enable support to be provided in the most effective way. In a small number of cases, this type of support is provided to a person living on their own.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Enhanced Concierge Plus

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Enhanced Concierge Plus offers apartment living for 15 people aged 18 or over, with a mixture of one bedroom and two-bedroom apartments set around communal garden areas. The apartments offer spacious accommodation, including a communal lounge, along with office space for staff who are on site 24 hours per day.

The Provider will deliver both the concierge and support elements of the service, in accordance with the requirements set out in the Agreement. This includes:

- A core minimum of day-time support hours, which includes shared support and concierge
- A core minimum of waking night support, which includes shared support and emergency response
- Any 1:1 support required by the tenants through management of their Individual Service Fund.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Community Clusters

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

A Community Cluster is a small group of between 5 and 7 bungalows clustered together, where people have their own home. Support is provided by one provider who supports all the people living in the cluster.

For people who have complex needs, have to live on their own and require a lot of support during the day and overnight, this model offers:

- their own self-contained accommodation and the opportunity to live independently
- 24-hour on-site staff support

- Assistive technology aimed at providing support in the least restrictive way
- assistance to develop support systems within the community
- secure and convivial homes
- flexible care and support based on their individual need.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 June 2024

End date

21 January 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 May 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Newcastle upon Tyne

NE1 8QH

Country

United Kingdom