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Contract

Digital Solutions- App for Carers

Sandwell Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-012416

Procurement identifier (OCID): ocids-h6vhtk-04fbb8

Published 2 April 2025, 9:51am

Section I: Contracting authority

I.1) Name and addresses

Sandwell Metropolitan Borough Council

Sandwell Council House, Freeth Street

Oldbury

B693DE

Contact

Shanara Begum

Email

Shanara_Begum@sandwell.gov.uk

Telephone

+44 1215692371

Country

United Kingdom

Region code

UKG37 - Sandwell

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.sandwell.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Solutions- App for Carers

Reference number

SMBC 24061

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The requirement was to procure a Digital app solutions for Carers. The solution aims to provide information, advice, and guidance to and for carers that reduce the demand on Adult Social Care.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £177,500

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

G Cloud 14 has been used to select from a longlist, then shortlist and make a direct award to the chosen supplier.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

This is a 12 month contract with the option to extend for a further two periods of 12 months at the discretion of the council. The price quoted is for the accumulative three years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded via a compliant route, through the use of the G Cloud 14 framework. A search criteria was identified, and then a shortlist was made and then the supplier was elected on price. All requirements under the framework were adhered to before a direct award was made.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Upstream Outcomes Limited

F11, Ergo Bridgehead Park, Meadow Road

Hessle, Hull

HU13 0GD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10955936

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £177,500

Total value of the contract/lot: £177,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

Royal Courts of Justice the Strand

London

WC2A 2LL

Country

United Kingdom