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Contract

## **Digital Solutions- App for Carers**

Sandwell Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-012416

Procurement identifier (OCID): ocds-h6vhtk-04fbb8

Published 2 April 2025, 9:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sandwell Metropolitan Borough Council

Sandwell Council House, Freeth Street

Oldbury

B693DE

#### **Contact**

Shanara Begum

#### **Email**

[Shanara\\_Begum@sandwell.gov.uk](mailto:Shanara_Begum@sandwell.gov.uk)

#### **Telephone**

+44 1215692371

#### **Country**

United Kingdom

**Region code**

UKG37 - Sandwell

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Solutions- App for Carers

Reference number

SMBC 24061

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The requirement was to procure a Digital app solutions for Carers. The solution aims to provide information, advice, and guidance to and for carers that reduce the demand on Adult Social Care.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £177,500

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

#### **II.2.4) Description of the procurement**

G Cloud 14 has been used to select from a longlist, then shortlist and make a direct award to the chosen supplier.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

This is a 12 month contract with the option to extend for a further two periods of 12 months at the discretion of the council. The price quoted is for the accumulative three years.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded via a compliant route, through the use of the G Cloud 14 framework. A search criteria was identified, and then a shortlist was made and then the supplier was elected on price. All requirements under the framework were adhered to before a direct award was made.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Upstream Outcomes Limited

F11, Ergo Bridgehead Park, Meadow Road

Hessle, Hull

HU13 0GD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10955936

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £177,500

Total value of the contract/lot: £177,500

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England

Royal Courts of Justice the Strand

London

WC2A 2LL

Country

United Kingdom

