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Contract

## **Advice & Guidance (A&G) Cloud Software**

NHS HERTFORDSHIRE AND WEST ESSEX ICB

F03: Contract award notice

Notice identifier: 2023/S 000-012414

Procurement identifier (OCID): ocids-h6vhtk-03c565

Published 30 April 2023, 9:42am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HERTFORDSHIRE AND WEST ESSEX ICB

Charter House, Parkway

WELWYN GARDEN CITY

AL86JL

#### **Contact**

Anthony Hale

#### **Email**

[anthony.hale4@nhs.net](mailto:anthony.hale4@nhs.net)

#### **Telephone**

+44 7738976032

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://hertsandwestessex.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Advice & Guidance (A&G) Cloud Software

Reference number

ACE-0688-2023-HWE

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Provision of Advice & Guidance (A&G) via Cloud Software

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,249,885.81

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

#### **II.2.4) Description of the procurement**

G-Cloud 13 framework

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

HWE ICB are seeking to procure a cloud-based platform for the provision of Consultant Advice & Guidance (A&G). It should allow General Practitioners (GPs) in primary care to connect with medical and surgical consultants for rapid A&G both via telephone and photo messaging. The service needs to be supported by out-of-area NHS consultants which means that A&G requests are always answered in a timely manner. In order for the service to satisfy GPs the provision of enhanced A&G should be over weekends and evenings and GPs should be connected at least 90% of the time. The out-of-area consultants can act as a backup for local teams and provide locally unavailable specialties.

To this end the HWE ICB have conducted a call-off process from the CCS G-Cloud 13 Framework (RM1557.13). The process has been undertaken in accordance with the G-Cloud 13 buyers guide to identify the most suitable provider to deliver requirements. This process identified CC as most suitable provider as they were able to meet complete needs of requirement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

ACE-0688-2023-HWE

### **Title**

Advice & Guidance (A&G) Cloud Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Consultant Connect Ltd

Oxford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,249,885.81

Total value of the contract/lot: £1,249,885.81

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court of Justice for England and Wales

London

WC2A 2LL

Country

United Kingdom