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Contract

Advice & Guidance (A&G) Cloud Software

NHS HERTFORDSHIRE AND WEST ESSEX ICB

F03: Contract award notice

Notice identifier: 2023/S 000-012414

Procurement identifier (OCID): ocds-h6vhtk-03c565

Published 30 April 2023, 9:42am

Section I: Contracting authority

I.1) Name and addresses

NHS HERTFORDSHIRE AND WEST ESSEX ICB

Charter House, Parkway

WELWYN GARDEN CITY

AL86JL

Contact

Anthony Hale

Email

anthony.hale4@nhs.net

Telephone

+44 7738976032

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advice & Guidance (A&G) Cloud Software

Reference number

ACE-0688-2023-HWE

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of Advice & Guidance (A&G) via Cloud Software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,249,885.81

II.2) Description

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

G-Cloud 13 framework

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

HWE ICB are seeking to procure a cloud-based platform for the provision of Consultant Advice & Guidance (A&G). It should allow General Practitioners (GPs) in primary care to connect with medical and surgical consultants for rapid A&G both via telephone and photo messaging. The service needs to be supported by out-of-area NHS consultants which means that A&G requests are always answered in a timely manner. In order for the service to satisfy GPs the provision of enhanced A&G should be over weekends and evenings and GPs should be connected at least 90% of the time. The out-of-area consultants can act as a backup for local teams and provide locally unavailable specialties.

To this end the HWE ICB have conducted a call-off process from the CCS G-Cloud 13 Framework (RM1557.13). The process has been undertaken in accordance with the G-Cloud 13 buyers guide to identify the most suitable provider to deliver requirements. This process identified CC as most suitable provider as they were able to meet complete needs of requirement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

ACE-0688-2023-HWE

Title

Advice & Guidance (A&G) Cloud Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Consultant Connect Ltd

Oxford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,249,885.81

Total value of the contract/lot: £1,249,885.81

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice for England and Wales

London

WC2A 2LL

Country

United Kingdom