

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012402-2026>

Contract

Cortex Support and Maintenance

Police And Crime Commissioner For Durham

F03: Contract award notice

Notice identifier: 2026/S 000-012402

Procurement identifier (OCID): ocds-h6vhtk-064ddd

Published 11 February 2026, 1:33pm

Section I: Contracting authority

I.1) Name and addresses

Police And Crime Commissioner For Durham

Police Headquarters, Aykley Heads

Durham

DH15TT

Contact

Ian Wilson

Email

ian.wilson@durham.police.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Public procurement organisation number (PPON)

PMZV-7732-XXTT

Internet address(es)

Main address

<https://www.durham.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cortex Support and Maintenance

Reference number

ICT 5

II.1.2) Main CPV code

- 64227000 - Integrated telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

A modular Software-Integrated Communications Control System (SICCS) package that allows the combination of radio dispatch, telephone call handling, video monitoring and

web services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £129,244.06

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

A modular Software-Integrated Communications Control System (SICCS) package that allows the combination of radio dispatch, telephone call handling, video monitoring and web services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Under threshold

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

ICT 5

Title

Cortex Support and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zetron Limited

Hull

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

14700366

Internet address

<https://www.zetron.com/blog/the-eagle-has-landed-introducing-zetron-limited/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £129,244.06

Total value of the contract/lot: £129,244.06

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Police and Crime Commissioner for Durham

Durham

Country

United Kingdom