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Tender

## **Contract for a Credit Union to Underpin A Community Banking Offer in Barking and Dagenham**

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2021/S 000-012375

Procurement identifier (OCID): ocids-h6vhtk-02b17c

Published 2 June 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Town Hall Square, Clockhouse Avenue

Barking

IG11 7LU

#### **Email**

[samantha.woolvett@lbbd.gov.uk](mailto:samantha.woolvett@lbbd.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI52 - Barking & Dagenham and Havering

#### **Internet address(es)**

Main address

[www.lbbd.bravosolution.co.uk](http://www.lbbd.bravosolution.co.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.lbbd.bravosolution.co.uk](http://www.lbbd.bravosolution.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.lbbd.bravosolution.co.uk](http://www.lbbd.bravosolution.co.uk)

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for a Credit Union to Underpin A Community Banking Offer in Barking and Dagenham

#### **II.1.2) Main CPV code**

- 66113000 - Credit granting services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

London Borough of Barking & Dagenham are seeking an innovative and forward-thinking Credit Union partner who is up for the challenge of developing a Community Banking offer with us. Our vision is that fair, affordable and appropriate financial products and services are available to everyone who lives or works in Barking and Dagenham. We are looking for a Credit Union partnership to drive this forward and help us achieve our goals. The Credit Union does not have to be London based, we welcome applications from any Credit Union with excellent digital delivery.

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66110000 - Banking services
- 66113100 - Micro-credit granting services

#### **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

#### **II.2.4) Description of the procurement**

London Borough of Barking & Dagenham are seeking an innovative and forward-thinking Credit Union partner who is up for the challenge of developing a Community Banking offer with us. Our vision is that fair, affordable and appropriate financial products and services are available to everyone who lives or works in Barking and

Dagenham. We are looking for a Credit Union partnership to drive this forward and help us achieve our goals. The Credit Union does not have to be London based, we welcome applications from any Credit Union with excellent digital delivery.

Full details can be found in the tender documents.

What we are looking for in a partnership:

- Organisational strength and ability to grow: a credit union that can demonstrate its financial health and ability to grow an innovative offer with us in Barking and Dagenham to meet local needs.
- Products and Services: a credit union with a well-established comprehensive range of products and services that can meet different customer needs, including savings accounts, instant loans and transactional banking facilities at minimum.
- Partnership working: a credit union that can demonstrate propensity and willingness to work innovatively with the council and borough partners over the course of the contract.
- Service delivery: a credit union with a strong digital offer and can provide full, remote access to products and services via the web and/or mobile app. Other forms of engagement for those who are digitally excluded should also be available i.e. telephone
- Impact and performance: a credit union with ambitious but realistic expectations of joint performance targets and a vision for the change we aim to see in Barking and Dagenham, as well as the ability to evidence the wider social, wellbeing and local economic impact of provision

The contract is for 3 years with the option to extend for up to a further 2 years. London Borough of Barking and Dagenham will provide a number of investments to ensure the productivity of the partnership.

The contract is advertised at £500,000 however, £250,000 is the budget envelope for the duration of the contract. Additional funds over the budget envelope to grow the offer may become available during the contract, including potential capital investment. There is no

commitment to additional funds at this stage.

We invite Credit Unions who meet the specification to submit a response to the Tender.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Price / Weighting: Pass / Fail

Price - Weighting: Pass / Fail

#### **II.2.6) Estimated value**

Value excluding VAT: £500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

as detailed in the tender documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

as stated in the tender documents

#### **III.2.2) Contract performance conditions**

as stated in the tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-010763](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 July 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

5 July 2021

Local time

12:00pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The contracting authority intends to use an eTendering system in this procurement exercise.

Suppliers Instructions How to Express Interest in this Tender:

1) Register your company on the eSourcing portal (this is only required once)

— browse to the eSourcing Portal: <https://lbbd.bravosolution.co.uk> and click the link to register;

— accept the terms and conditions and click 'Continue';

— enter your correct business and user details;

— note the username you chose and click 'Save' when complete;

— you will shortly receive an email with your unique password (please keep this secure).

2) Express an Interest in the tender

— login to the portal with the username/password;

— click the 'PQQs/ITTs. Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to

Tender open to any registered supplier);

— click on the relevant PQQ/ITT to access the content;

— click the 'Express Interest' button at the top of the page;

— this will move the PQQ /ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your



projects only);

— you can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box.

### 3) Responding to the tender

— click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to

Respond' (please give a reason if declining);

— you can now use the 'Messages' function to communicate with the buyer and seek any clarification;

— note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ITT;

— there may be a mixture of online and offline actions for you to perform (there is detailed online help

available);

— you must then submit your reply using the 'Submit Response' button at the top of the page.

If you require any further assistance, please consult the online help or contact the eTendering help desk.

Description1: Link to eTendering system is below

Link1: (URL) <https://lbbd.bravosolution.co.uk>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom

