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Award

Advocacy Support for Secure Services

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012371

Procurement identifier (OCID): ocds-h6vhtk-04eeca ([view related notices](#))

Published 1 April 2025, 5:05pm

Scope

Description

Disability Positive are able to provide statutory and general advocacy for the patients on secure wards who have complex needs. They have previously run several clinics on site which have been well received by patients and staff.

The patients build trust in the advocate, and it is important there is continuity of the service.

They have a proven track record of delivery exceptional services to patients in a secure unit and working around boundaries.

Quality & Innovation

Regular feedback from patients feel they provide a valuable service. DP join the ward in an informal setting, no appointments are required. Peer review carried out by another Trust and feedback was obtained and was scored positively about the advocacy service.

DP have provided posters around the ward with photos of the advocates so the personnel is familiar to the patients.. Cover for annual leave has been introduced to the ward so no strangers are introduced ad hoc, and there is a handover of the service.

Value

DP offer a wider range of advocacy services more than alternate providers particularly around finance & benefits.

A change of provider to this service would have an adverse effect to the patient on the wards as change is not managed easily by the patients. DP provide a dedicated advocate for the each of the two wards, where as previous provider there was only one advocate, so much better value for money, and much better patient experience.

Integration, collaboration and service sustainability- DP will support with phone calls and filling forms for patients are who are unable. They offer advice and help with practical tasks and influence change in government policy.

They advise on DP attend weekly patient meetings so are inclusive of the patient journey and any issues arising from the wards. DP provided a Interpreter to assist with a patient who required the service and their needs.

Improving access, reducing health inequalities and facilitating choice-

DP attend weekly patient meetings so are inclusive of the patient journey and any issues arising from the wards. DP adapt to the patient and their needs, and their access to the service. Due to the vulnerability of the patient cohort DP adapt to each high risk patient. DP open up opportunities on ward as the patients cannot leave the ward.

Contract meeting with provider are productive and meaningful.

Social Value

DP values are to be representative, collaborative, trustworthy, positive ambitious. They are a disability confident leader, and a living wage employer. They host an annual event which collaborate with local community organisations to provide information to individuals on the services available. DP encourage staff and volunteers from people with lived experience of disability and long-term conditions.

Contract 1

Supplier

- [DISABILITY POSITIVE](#)

Contract value

- £34,185 excluding VAT
- £34,185 including VAT

Below the relevant threshold

Award decision date

1 April 2025

Earliest date the contract will be signed

1 April 2025

Contract dates (estimated)

- 2 April 2025 to 31 March 2026
- Possible extension to 31 March 2027
- 1 year, 11 months, 29 days

Description of possible extension:

If the head contract from commissioner is extended.

Main procurement category

Services

CPV classifications

- 85140000 - Miscellaneous health services

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Procedure

Procedure type

Direct award

Supplier

DISABILITY POSITIVE

- Companies House: 04050994
- Public Procurement Organisation Number: PGML-6746-YZVP

Sension House, Denton Drive

Northwich

CW9 7LU

United Kingdom

Email: kate@disabilitypositive.org

Website: <http://www.disabilitypositive.org>

Region: UKD63 - Cheshire West and Chester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

- NHS Organisation Data Service: RXA
- Public Procurement Organisation Number: PGZV-5874-HRZD

Countess of Chester, Health Park, Liverpool Road

Chester

CH2 1BQ

United Kingdom

Email: katie.tootill@nhs.net

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government