

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012371-2022>

Contract

## **Change Management Consultancy for the Information Commissioners Office**

Information Commissioner's Office

F03: Contract award notice

Notice identifier: 2022/S 000-012371

Procurement identifier (OCID): ocds-h6vhtk-02d21a

Published 12 May 2022, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Information Commissioner's Office

Wycliffe House, Water Lane

Wilmslow

SK9 5AF

#### **Email**

[Procurement@ico.org.uk](mailto:Procurement@ico.org.uk)

#### **Telephone**

+44 3304146666

#### **Country**

United Kingdom

**NUTS code**

UKD6 - Cheshire

**Internet address(es)**

Main address

[www.ico.org.uk](http://www.ico.org.uk)

**I.4) Type of the contracting authority**

Other type

Non-Departmental Public Body

**I.5) Main activity**

Other activity

Regulator - Data Protection & FOI

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Change Management Consultancy for the Information Commissioners Office

**II.1.2) Main CPV code**

- 79400000 - Business and management consultancy and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Information Commissioner wishes to establish a panel of four to eight Management

Consultants to support both the Executive Directorate for Strategic Change and Transformation, and the Commissioner's Executive team, to understand and then develop the organisation's operating model, with the agile development of outcome focused teams and governance, with a particular focus on supporting the delivery of her upstream activity.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £450,000

## **II.2) Description**

### **II.2.1) Title**

Digital transformation

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

### **II.2.4) Description of the procurement**

Digital transformation consultancy to support our new ways of working following the pandemic. Identifying strategic digital transformation activities and opportunities to support the development of the organisation and its new ways of working following the pandemic.

Providing expert knowledge to analyse information, draw conclusions and make smart, creative recommendations in the form of a written report or intellectual product for future action.

Developing concepts or processes where critical judgment on behalf of the consultancy is required to develop a recommended course for the Information Commissioner.

Providing expert advice on the professional matters outlined above.

Carrying out research projects, attitudinal surveys, feasibility studies and fact finding workshops or interviews, where recommendations are the result.

Developing or designing frameworks or processes.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/7374H9YRX3>

## **II.2) Description**

### **II.2.1) Title**

Organisational Development and Culture Change

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

### **II.2.4) Description of the procurement**

Consultancy support for Organisational Development and Culture Change - the establishment of high performing, data informed project or outcome based teams to deliver discrete work, including upstream work supporting our role as a horizontal regulator.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Leadership Development, Coaching and Training

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79998000 - Coaching services

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

### **II.2.4) Description of the procurement**

Executive coaching and leadership development support. Providing executive level coaching, with coaches fully experienced in the regulatory environment.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Succession Planning

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

### **II.2.4) Description of the procurement**

Design and deliver a succession planning programme for our Executive Directors and Directors which would include the initial review of roles, developing the skills assessment and scoping the development programme.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-019115](#)

---

## **Section V. Award of contract**

### **Contract No**

2021ICO00150

### **Lot No**

1

### **Title**

Digital Transformation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021



### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Human Engine Limited

9 Disraeli Square

Aylesbury

HP19 7GS

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

11212476

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £150,000

---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Organisational Development and Culture Change

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Human Engine Limited

9 Disraeli Square

Aylesbury

HP19 7GS

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

11212476

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

---

### **Section V. Award of contract**

#### **Contract No**

2021ICO00151

#### **Lot No**

3

#### **Title**

Leadership Development, Coaching and Training

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

11 April 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Azure Consulting Limited

Gresham House, 5-7 St Paul's Street

Leeds

LS1 2JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

04511647

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

---

## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Succession Planning

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Azure Consulting Limited

Gresham House, 5-7 St Paul's Street

Leeds

LS1 2JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

04511647

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £80,000

Total value of the contract/lot: £40,000

---

### **Section V. Award of contract**

#### **Contract No**

2021ICO00152

#### **Lot No**

4

#### **Title**

Succession Planning

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

22 November 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Oliver Wyman

1 Tower Place West, Tower Place

London

EC34 5BU

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02995605

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £80,000

Total value of the contract/lot: £40,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click [here](#):

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=676700925>

GO Reference: GO-2022512-PRO-20121374

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

The Strand, London

London

WC2A 2LL

Country

United Kingdom