

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012371-2022>

Contract

Change Management Consultancy for the Information Commissioners Office

Information Commissioner's Office

F03: Contract award notice

Notice identifier: 2022/S 000-012371

Procurement identifier (OCID): ocids-h6vhtk-02d21a

Published 12 May 2022, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Information Commissioner's Office

Wycliffe House, Water Lane

Wilmslow

SK9 5AF

Email

Procurement@ico.org.uk

Telephone

+44 3304146666

Country

United Kingdom

NUTS code

UKD6 - Cheshire

Internet address(es)

Main address

www.ico.org.uk

I.4) Type of the contracting authority

Other type

Non-Departmental Public Body

I.5) Main activity

Other activity

Regulator - Data Protection & FOI

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Change Management Consultancy for the Information Commissioners Office

II.1.2) Main CPV code

- 79400000 - Business and management consultancy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Information Commissioner wishes to establish a panel of four to eight Management Consultants to support both the Executive Directorate for Strategic Change and Transformation, and the Commissioner's Executive team, to understand and then develop the organisation's operating model, with the agile development of outcome focused teams and governance, with a particular focus on supporting the delivery of her upstream activity.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £450,000

II.2) Description

II.2.1) Title

Digital transformation

Lot No

1

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

II.2.4) Description of the procurement

Digital transformation consultancy to support our new ways of working following the pandemic. Identifying strategic digital transformation activities and opportunities to support the development of the organisation and its new ways of working following the pandemic.

Providing expert knowledge to analyse information, draw conclusions and make smart, creative recommendations in the form of a written report or intellectual product for future action.

Developing concepts or processes where critical judgment on behalf of the consultancy is required to develop a recommended course for the Information Commissioner.

Providing expert advice on the professional matters outlined above.

Carrying out research projects, attitudinal surveys, feasibility studies and fact finding workshops or interviews, where recommendations are the result.

Developing or designing frameworks or processes.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/7374H9YRX3>

II.2) Description

II.2.1) Title

Organisational Development and Culture Change

Lot No

2

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

II.2.4) Description of the procurement

Consultancy support for Organisational Development and Culture Change - the establishment of high performing, data informed project or outcome based teams to deliver discrete work, including upstream work supporting our role as a horizontal regulator.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Leadership Development, Coaching and Training

Lot No

3

II.2.2) Additional CPV code(s)

- 79998000 - Coaching services

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

II.2.4) Description of the procurement

Executive coaching and leadership development support. Providing executive level coaching, with coaches fully experienced in the regulatory environment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Succession Planning

Lot No

4

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire

II.2.4) Description of the procurement

Design and deliver a succession planning programme for our Executive Directors and Directors which would include the initial review of roles, developing the skills assessment and scoping the development programme.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019115](#)

Section V. Award of contract

Contract No

2021ICO00150

Lot No

1

Title

Digital Transformation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2021

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Human Engine Limited

9 Disraeli Square

Aylesbury

HP19 7GS

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

11212476

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £150,000

Section V. Award of contract

Lot No

2

Title

Organisational Development and Culture Change

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2021

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Human Engine Limited

9 Disraeli Square

Aylesbury

HP19 7GS

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

11212476

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

Section V. Award of contract

Contract No

2021ICO00151

Lot No

3

Title

Leadership Development, Coaching and Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 April 2022

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Azure Consulting Limited

Gresham House, 5-7 St Paul's Street

Leeds

LS1 2JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

04511647

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section V. Award of contract

Lot No

4

Title

Succession Planning

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 April 2022

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Azure Consulting Limited

Gresham House, 5-7 St Paul's Street

Leeds

LS1 2JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

04511647

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £80,000

Total value of the contract/lot: £40,000

Section V. Award of contract

Contract No

2021ICO00152

Lot No

4

Title

Succession Planning

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 November 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oliver Wyman

1 Tower Place West, Tower Place

London

EC34 5BU

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02995605

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £80,000

Total value of the contract/lot: £40,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=676700925>

GO Reference: GO-2022512-PRO-20121374

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

The Strand, London

London

WC2A 2LL

Country

United Kingdom

