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Planning

## **PRJ2019 Urgent Dental Care Phase 2 Most Suitable Provider Southwark Award to Malmin Dental**

N E L Commissioning Support Unit

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-012369

Procurement identifier (OCID): ocids-h6vhtk-0452b3

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

N E L Commissioning Support Unit

Wellington House, 133-155 Waterloo Road

LONDON

SE1 8UG

#### **Contact**

Kelly Wareham

#### **Email**

[kellywareham1@nhs.net](mailto:kellywareham1@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

PRJ2019 Urgent Dental Care Phase 2 Most Suitable Provider Southwark Award to Malmin Dental

Reference number

PRJ2019

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The Authority will use the existing pathway for the development and delivery of a pan-London

face-to-face UDC service. The description below provides an outline of the main features of

that pathway and the services that will be commissioned under this procurement to support

the delivery of the service.

The model requires:

- Patients to be clinically triaged
- Patients to access the UDC service via NHS 111
- Patients to be triaged by The Authority's commissioned dental triage service
- Subject to meeting the acceptance criteria, patients to be allocated appointment slots by the dental triage service

- Patient details to be shared with the UDC Provider via [NHS.net](https://nhs.uk) email which will include appointment time, medical history and a brief description of symptoms (there is a possibility

that the sharing of patient details may change in the future if an electronic referral system is

implemented)

### **II.1.5) Estimated total value**

Value excluding VAT: £3,743,783.68

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The service will provide urgent dental care for the local population and those visiting London

from neighbouring regions or overseas, referred to hereafter as London residents.

The objectives of the procurement are to secure services which will:

- Provide a good quality UDC service during the times specified for the specific lot
- Provide good quality care through the consistent use of clinical treatment protocols including the Faculty of General Dental Practice protocols on antimicrobial prescribing
- Ensure that all patients with an urgent dental need have access to a clinical contact at an appropriate time
- Ensure that the UDC service works within a 'whole system' approach in providing urgent dental care
- Foster innovation and continuous improvement in all aspects of the delivery of the UDC service across London
- Enable and support patients to access general, intermediate and specialist dentistry in order to stabilise patients' oral health needs in line with current good practice, i.e. Avoidance

of doubt: Provision of Phased Treatments <https://www.england.nhs.uk/wp-content/uploads>

/2018/02/B0615-Update-to-avoidance-of-doubt-provision-of-phasedtreatments-300621-

- Support patients to stabilise their oral health where necessary
- Enable equitable access to all patients with services not compromised by physical (physical

ill-health, learning disabilities, medically compromised, children looked after etc) language,

social and economic barriers

- Provide preventive evidence-based oral health advice according to Delivering Better Oral

Health 2021 and in line with Making Every Contact Count

- Provide agreed data recording (including non-attendance) at scheduled intervals to ensure

the clinical service is meeting the needs of the population

- Ensure UDC services provide best value for money

#### **II.2.14) Additional information**

An Urgent Dental Care Service is required in every London Borough where possible. Following the earlier UDC PRJ1205 Open Tender we have 5 Boroughs that we need to award contracts to. Procurement will be following the new PSR (Provider Selection Regime) Most suitable provider route.

We are awarding to the Most Suitable Provider : Malmin Dental,

Address:47 Farringdon Road, London, Greater London, EC1M 3JP, United Kingdom

This award will be made to: Malmin

#### **II.3) Estimated date of publication of contract notice**

1 August 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To clarify following the original tender process for Urgent Dental Care PRJ1205, leaving gaps in the services we are awarding through the PSR MSP route Southwark to Malmin Dental