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Planning

AGEM CSU - Integrated Planning Solution

NHS England (trading as NHS Arden and GEM Commissioning Support Unit)

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-012366

Procurement identifier (OCID): ocids-h6vhtk-03c54e

Published 28 April 2023, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

NHS England (trading as NHS Arden and GEM Commissioning Support Unit)

Cardinal Square

Derby

DE1 3QT

Contact

Kerry Sennett

Email

kerrysennett@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

NHS Organisation Data Service

X26

Internet address(es)

Main address

<https://www.ardengemcsu.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AGEM CSU - Integrated Planning Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

AGEM CSU is seeking market engagement in relation to a project to explore technology provider/s for planning software and associated training and advisory support that will enable AGEM CSU to provide a fully serviced Integrated Planning Solution and establish a Centre of Integrated Planning for NHS systems and partners. The scope of this service offer will be available to All NHS parties in England.

AGEM CSU wishes to discuss with interested suppliers in the market, possible solutions, and contracting methodologies that may feed into the final requirement for procurement.

The intended service offer is for a fully dynamic connected planning service which AGEM will manage data integration, quality control, software tool administration, together with a value improvement service that has expertise in population, patient and corporate service process, efficiency improvement. Customers will receive a comprehensive and flexible service with fully engaged professional leads driving the development of evidence-based planning models.

The requirement therefore is for a technology solution and associated training and advisory support that enables the success of this service offer.

AGEM's service will have planning models that bring together transparency of drivers for patient and population management processes and the required improvement targets with the key resource management components (Finance, workforce, performance, initiatives, capacity, suppliers) into one controlled collaborative decision making and governance environment.

The offer will support more efficient and effective planning, monitoring across operational, annual, and strategic planning concurrently.

The proposed solution is expected to facilitate and support systems and providers to enable efficient, effective and robust delivery, and operational and strategic decision making. Encapsulating top down strategic and operational levels to support healthcare delivery, whilst incorporating national directives and localised system and provider initiatives. The ambition is to support planning and:

- Enable better decision making for population and patient flow management for improvement targets

- Enable monitoring and management of potential costs so support financial control across workforce, assets, capacity, supplies
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- Enable monitoring and management of potential costs so support financial control across workforce, assets, capacity, supplies
- Enable Assessment of workforce requirements, including bank and agency to support delivery and cost
- Support Performance against National and Local targets

The current expectation is that solutions would enable the end-user to create multiple planning scenarios to:

A) set the plan but also to consider multiple assumptions and options as part of that process which reflects the decision process of systems and organisations.

B) connect assumption and driver-based planning modules between integrated healthcare processes and the corporate resource management of workforce, assets, supplies and capacity

C) consider how to address the tracking of delivery in year together with cost implications and staffing requirements and that this would be available at all levels from board to operational managers to assist with delivery

AGEM are seeking discussions with interested parties by way of a MS Teams engagement event on 12th May 2023, where more information will be given in relation to the project and timeline. To express interest in the market engagement event please join the project within the Atamis e-procurement system and complete the pro-forma attendance document no later than midday on 10 May 2023.

This Notice is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of AGEM CSU.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

1 July 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market engagement information, you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest.