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Planning

Continuing Healthcare (CHC) Digital System for NHS Gloucestershire Integrated Care Board (ICB)

NHS GLOUCESTERSHIRE INTEGRATED CARE BOARD

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012365

Procurement identifier (OCID): ocds-h6vhtk-04fb9a ([view related notices](#))

Published 1 April 2025, 4:55pm

Scope

Reference

C346965 / WA17855

Description

- 1) This notice is placed as a Preliminary Market Engagement Notice (PMEN) UK2 to inform the market of NHS GLOUCESTERSHIRE ICB's ("the Commissioner") intention to commission a Continuing Healthcare and Nursing Healthcare digital system.
- 2) The technology solution element within this requirement is termed 'CHC' (Continuing Healthcare and Nursing Healthcare system). The Commissioner would like to understand the level of provider interest in delivering these requirements.
- 3) The CHC Digital system will need to have the following functionalities and/or mandatory requirements:
 - a. Map all age Continuing Care assessment process in line with the NHS framework

including digital templates to support the assessment process including the checklist and decision support tool.

b. Referral platform that enables external partners to complete tailored web-based referral forms.

c. Ongoing case management functionality including the ability to; accurately record care package details and manage staff workflows.

d. Ability to monitor and proactively manage statutory time-bound activity including but not limited to; assessments, reviews, and joint funded packages of care.

e. Patient platform that enables service users to track their assessment, key milestones and outcomes

f. Reporting function including:

i. Automated reports to meet national requirements for quarterly benchmarking and the All Age Continuing Care Patient Level Dataset.

ii. Customisable ad hoc reporting.

g. Customisable data visualisation tool for ongoing monitoring and insights.

h. Employment of AI and ambient technology to streamline the assessment process.

i. Interoperability with partner systems including RiO, SystmOne Community, and Liquid Logic as well as National Spine.

4) The contract duration will be confirmed ahead of any formal invitation to tender (ITT) being issued and is likely to be between 3 and 5 years, depending on the route to market chosen following market engagement. At present the anticipated start date of the contract will be April 2026, but these timeframes and dates are liable to change.

5) The number of potential lots has not yet been decided and will also be confirmed ahead of any formal ITT and following inputs from this market engagement.

6) TUPE will not apply to this opportunity as it is a new requirement without an incumbent provider.

7) The budget for this digital requirement has not yet been defined. It is the Commissioners intent to provide an estimated budget as part of the details discussed at the virtual Market Engagement Event (MEE). The total combined maximum contract value will be confirmed ahead of any formal ITT being issued.

8) Interested providers are invited to register their interest via the e-procurement system Atamis, following the instructions below.

9) The deadline to register interest to this notice is 12:00 noon 29th April 2025. A virtual Market Engagement Event(s) (MEE) will be scheduled for W/C 5th May 2025.

10) Upon registering your interest via the instruction provided below, it is the Commissioners intent to hold a virtual market engagement event at a later date, once expressions of interest have been collated. An invitation to this event will be issued directly to you once you have registered on the Atamis portal.

This exercise is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKK13 - Gloucestershire

Engagement

Engagement deadline

29 April 2025

Engagement process description

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market engagement questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled: Continuing Healthcare (CHC) Digital System for NHS Gloucestershire ICB - MEE with the Atamis reference C346965.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest for the market engagement event using the correspondence function within Atamis.

It is the Commissioners intent to hold a virtual Market Engagement Event (MEE) at a later date, once expressions of interest have been collated. An invitation to this event will be issued directly to you once you have registered on the Atamis portal.

Any future tendering process will be conducted in accordance with the requirements and flexibilities provided by the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025. The Authority will run a transparent process, treating all

Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Special regime

Concession

Contracting authority

NHS GLOUCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QR1
- Public Procurement Organisation Number: PYQM-9666-VXBD

Shire Hall, Westgate Street

Gloucester

GL1 2TG

United Kingdom

Contact name: Samantha Phillips

Email: scwcsu.clinical.procurement@nhs.net

Region: UKK13 - Gloucestershire

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: Procurement Project Lead

- NHS Organisation Data Service: 0DF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Contact name: Samantha Phillips

Email: scwcsu.clinical.procurement@nhs.net

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

Contact organisation

Contact [NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT](#) for any enquiries.