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Tender

YPO - 001205 Electronic Catering Management and Payment Solutions

YPO

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

F02: Contract notice

Notice identifier: 2024/S 000-012361

Procurement identifier (OCID): ocds-h6vhtk-03e024

Published 16 April 2024, 2:34pm

The closing date and time has been changed to:

29 May 2024, 2:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

YPO

41 Industrial Park

Wakefield

WF2 0XE

Contact

Contracts Team

Email

Contracts@ypo.co.uk

Telephone

+44 1924664685

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<http://www.ypo.co.uk/>

Buyer's address

<https://procontract.due-north.com/register?ReadForm>

I.1) Name and addresses

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

Gateshead

NE8 3DF

Email

nick.mcdonald@nepo.org

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

www.nepo.org

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/register?ReadForm>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register?ReadForm>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

YPO - 001205 Electronic Catering Management and Payment Solutions

Reference number

001205

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

YPO are looking for Providers to be appointed onto a Framework Agreement for the provision of Electronic Catering Management and Payment Solutions. YPO's intention is to create a compliant route to market for our customers and also the awarded Suppliers. It is to enable the public sector a route to purchasing Electronic Catering Management and Payment solutions from one Framework with an array of Suppliers and offerings.

YPO is the lead Public Sector Buying Organisation for this Framework Agreement working in collaboration with NEPO.

II.1.5) Estimated total value

Value excluding VAT: £40,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Electronic Meal Ordering and Catering Management for the NHS - Cloud Hosted

Lot No

1a

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services

- 72230000 - Custom software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1a is for the provision of Electronic Meal Ordering and Catering Management solutions - Cloud Hosted across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Electronic Meal Ordering and Catering Management for Wider Public Sector (WPS)

Lot No

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 55500000 - Canteen and catering services
- 55510000 - Canteen services
- 55524000 - School catering services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services

- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 is for the provision of Electronic Meal Ordering and Catering Management solution hosted within the cloud, which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper and time. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically primary schools.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Cashless Catering Systems

Lot No

3

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

- 48110000 - Point of sale (POS) software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48500000 - Communication and multimedia software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55500000 - Canteen and catering services
- 55524000 - School catering services
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72260000 - Software-related services

- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 is for the provision of Cashless Catering Systems, which will be hosted within the cloud. The system will allow for payment and recognition methods which enable the end user to utilise the account and pay for meals. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically secondary schools.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Online Payment Solutions

Lot No

4

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package
- 48210000 - Networking software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212110 - Point of sale (POS) software development services
- 72212517 - IT software development services
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services

- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 is for the provision of Online Payment Solutions, which will be hosted within the cloud. The system will allow for payment methods which enable the end user to utilise the account and pay for items. This Lot will be open to the whole of the Public Sector but utilised primarily within education environments.

A secure online payment system allowing end users to pay for items/services digitally, and incorporate future cashless options, remaining in line with all relevant up to date regulations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1b - Electronic Meal Ordering and Catering Management for the NHS On Premise

Lot No

1b

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48110000 - Point of sale (POS) software package
- 48170000 - Compliance software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services

- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1b is for the provision of Electronic Meal Ordering and Catering Management solutions - On Premises across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 August 2024

End date

5 April 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Organisations must ensure that they are not in breach of any of the mandatory or discretionary exclusions contained in Regulation 57 of the Public Contracts Regulations 2015. Please refer to the Tender Documentation/Online Tender located on our E-Procurement system. The web address can be found under 'Procurement Documents' in the 'Communication' section of this notice.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please refer to the Framework Agreement Terms and Conditions located in our E-Procurement system. The web address can be found under 'Procurement Documents' in the 'Communication' Section in this notice.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019585](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

22 May 2024

Local time

2:00pm

Changed to:

Date

29 May 2024

Local time

2:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 May 2024

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

VI.3) Additional information

YPO are purchasing on behalf of other contracting authorities. Please see the below link for details:

<https://www.ypo.co.uk/about/customers/permissible-users>

<https://www.nepo.org/associate-membership/permissible-users>

YPO will incorporate a standstill period at the point of notification of the award of the contract is provided to all bidders. The standstill period will be for a minimum of 10 calendar days and provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

<https://www.judiciary.uk/court/high-court/>

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom