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Tender

## **YPO - 001205 Electronic Catering Management and Payment Solutions**

YPO

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

F02: Contract notice

Notice identifier: 2024/S 000-012361

Procurement identifier (OCID): ocids-h6vhtk-03e024

Published 16 April 2024, 2:34pm

The closing date and time has been changed to:

**29 May 2024, 2:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

YPO

41 Industrial Park

Wakefield

WF2 0XE

#### **Contact**

Contracts Team

#### **Email**

[Contracts@ypo.co.uk](mailto:Contracts@ypo.co.uk)

**Telephone**

+44 1924664685

**Country**

United Kingdom

**Region code**

UKE45 - Wakefield

**Internet address(es)**

Main address

<http://www.ypo.co.uk/>

Buyer's address

<https://procontract.due-north.com/register?ReadForm>

**I.1) Name and addresses**

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

Gateshead

NE8 3DF

**Email**

[nick.mcdonald@nepo.org](mailto:nick.mcdonald@nepo.org)

**Country**

United Kingdom

**Region code**

UKC2 - Northumberland and Tyne and Wear

**Internet address(es)**

Main address

[www.nepo.org](http://www.nepo.org)

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/register?ReadForm>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register?ReadForm>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

YPO - 001205 Electronic Catering Management and Payment Solutions

Reference number

001205

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

YPO are looking for Providers to be appointed onto a Framework Agreement for the provision of Electronic Catering Management and Payment Solutions. YPO's intention is to create a compliant route to market for our customers and also the awarded Suppliers. It is to enable the public sector a route to purchasing Electronic Catering Management and Payment solutions from one Framework with an array of Suppliers and offerings.

YPO is the lead Public Sector Buying Organisation for this Framework Agreement working in collaboration with NEPO.

#### **II.1.5) Estimated total value**

Value excluding VAT: £40,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

## Electronic Meal Ordering and Catering Management for the NHS - Cloud Hosted

Lot No

1a

### **II.2.2) Additional CPV code(s)**

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services

- 72230000 - Custom software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1a is for the provision of Electronic Meal Ordering and Catering Management solutions - Cloud Hosted across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Electronic Meal Ordering and Catering Management for Wider Public Sector (WPS)

Lot No

2

## II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 55500000 - Canteen and catering services
- 55510000 - Canteen services
- 55524000 - School catering services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services

- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 2 is for the provision of Electronic Meal Ordering and Catering Management solution hosted within the cloud, which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper and time. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically primary schools.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Cashless Catering Systems

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

- 48110000 - Point of sale (POS) software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48500000 - Communication and multimedia software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55500000 - Canteen and catering services
- 55524000 - School catering services
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72260000 - Software-related services

- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 is for the provision of Cashless Catering Systems, which will be hosted within the cloud. The system will allow for payment and recognition methods which enable the end user to utilise the account and pay for meals. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically secondary schools.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 - Online Payment Solutions

Lot No

4

## II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package
- 48210000 - Networking software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212110 - Point of sale (POS) software development services
- 72212517 - IT software development services
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services

- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 4 is for the provision of Online Payment Solutions, which will be hosted within the cloud. The system will allow for payment methods which enable the end user to utilise the account and pay for items. This Lot will be open to the whole of the Public Sector but utilised primarily within education environments.

A secure online payment system allowing end users to pay for items/services digitally, and incorporate future cashless options, remaining in line with all relevant up to date regulations.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 August 2024

End date

5 August 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 1b - Electronic Meal Ordering and Catering Management for the NHS On Premise

Lot No

1b

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48110000 - Point of sale (POS) software package
- 48170000 - Compliance software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services

- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1b is for the provision of Electronic Meal Ordering and Catering Management solutions - On Premises across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 August 2024

End date

5 April 2028

This contract is subject to renewal

Yes

Description of renewals

There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement will cover the period from 6th August 2024 – 5th August 2026 with the option of 1 x 24 months extension to 5th August 2028, after the initial two years. The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 6th August 2024 – 5th August 2028.

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Organisations must ensure that they are not in breach of any of the mandatory or discretionary exclusions contained in Regulation 57 of the Public Contracts Regulations 2015. Please refer to the Tender Documentation/Online Tender located on our E-Procurement system. The web address can be found under 'Procurement Documents' in the 'Communication' section of this notice.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to the Framework Agreement Terms and Conditions located in our E-Procurement system. The web address can be found under 'Procurement Documents' in the 'Communication' Section in this notice.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019585](#)

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

22 May 2024

Local time

2:00pm

Changed to:

Date

29 May 2024

Local time

2:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

22 May 2024

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: There is a possibility that this Framework will be subject to renewal after 3.5 years from the commencement date

### **VI.3) Additional information**

YPO are purchasing on behalf of other contracting authorities. Please see the below link for details:

<https://www.ypo.co.uk/about/customers/permisible-users>

<https://www.nepo.org/associate-membership/permisible-users>

YPO will incorporate a standstill period at the point of notification of the award of the contract is provided to all bidders. The standstill period will be for a minimum of 10 calendar days and provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

<https://www.judiciary.uk/court/high-court/>

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom