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Contract

653F_23 Managed Services for Temporary Agency Resources (MSTAR4)

ESPO

F03: Contract award notice

Notice identifier: 2023/S 000-012351

Procurement identifier (OCID): ocds-h6vhtk-038a51

Published 28 April 2023, 3:58pm

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way

LEICESTER

LE191ES

Contact

Corporate Solutions Procurement Team

Email

tenders@espo.org

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.espo.org/

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

653F 23 Managed Services for Temporary Agency Resources (MSTAR4)

Reference number

653F 23

II.1.2) Main CPV code

• 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

A service provision where one Managed Service Provider takes responsibility for delivering recruitment services on behalf of the Customer, as an alternative to the Customer managing a framework of individual Agencies.

This framework also includes alternative technology platforms/delivery models for managing the customers' recruitment processes.

- Lot 1 Managed Service Provision
 - o Lot 1a Neutral Vendor
 - o Lot 1b Master Vendor
- Lot 2 Vendor Management System
- Lot 3 Talent Pool Technology
- Lot 4 Statement of Works Project Delivery

The framework requires service providers to supply throughout all regions of the United Kingdom.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,000,000,000

II.2) Description

II.2.1) Title

Lot 1 - Managed Service Provision

Lot No

1

II.2.2) Additional CPV code(s)

• 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

A service provision where one Managed Service Provider takes responsibility for delivering recruitment services on behalf of the Customer, as an alternative to the Customer managing a framework of individual Agencies. Managed Services can often involve the Managed Service Provider operating a 'tiered' structure of Agencies to deliver the Services, dependent on the service model provided.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 20%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2.14) Additional information

This lot will also contain two sub-lots, based on delivery model:

o Lot 1a Neutral Vendor

o Lot 1b Master Vendor

II.2) Description

II.2.1) Title

Lot 2 - Vendor Management System

Lot No

2

II.2.2) Additional CPV code(s)

• 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

This Lot is for Customers who are looking for a technology solution that helps them manage recruitment Agencies, either on a self-service basis where recruitment is devolved to Hiring Managers, or via their own internal recruitment team.

The system used will help Customers to manage their supply chain, and interact with Agencies and Temporary Agency Workers through the system in regards to ordering, timesheet reconciliation, compliance and management information.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 20%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.7 includes the option period.

II.2) Description

II.2.1) Title

Lot 3 - Talent Pool Technology

Lot No

3

II.2.2) Additional CPV code(s)

• 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

This Lot is for Customers who are looking for a Talent Pool Technology Platform that they can contract with directly and either include within their existing MSP delivery model or develop

internally as a stand-alone solution.

A Talent Pool Technology Platform is an on-line database which allows a Worker to register, create, maintain and delete their own profile and be matched automatically to jobs put forward through the platform by Hiring Managers.

The Talent Pool Technology Platform will be available via desktop and/or app. As such,

Tenders will only be accepted for Lot 3 from Tenderers who fulfil the Talent Pool Technology Core Specification.

Tenderers for Lot 3 Talent Pool Technology will own the intellectual property rights (IPR) and development of the platform.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 20%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.75 includes the option period.

II.2) Description

II.2.1) Title

Lot 4 - Statement of Works Project Delivery

Lot No

4

II.2.2) Additional CPV code(s)

• 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

This lot is for customers seeking a range of advice, support, and provision of services in

relation to the management and delivery of various projects. The managed service provider will be able to advise, support, manage and deliver, and assume responsibility for the outcome of, any projects required by the customer. The customer can access services through various sourcing routes to obtain the required Specialist Resources.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Quality criterion - Name: Social Value / Weighting: 20%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in Section II.1.7 includes the option period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-034230</u>

Section V. Award of contract

Lot No

1

Title

Lot 1 - Managed Service Provision

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 28

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Adecco (UK) Ltd t/a The Adecco Group

10 Bishops Square

London

E1 6EG

Country

United Kingdom

NUTS code

Companies House
00593232
The contractor is an SME
No
V.2.3) Name and address of the contractor
Comensura Ltd
800 The Boulevard, Capability Green
Luton
LU1 3BA
Country
United Kingdom
NUTS code
UKH2 - Bedfordshire and Hertfordshire
Companies House
4085767
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Data Careers Ltd
Langton & Moat House, Bird St
Lichfield
WS13 6PY

• UKI - London

Country
United Kingdom
NUTS code
UKG2 - Shropshire and Staffordshire
Companies House
04622603
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Gi Recruitment Limited t/a Gi Group
Draefern House, Dunston Court, Dunston Road
Chesterfield
S41 8NL
Country
United Kingdom
NUTS code
UKF1 - Derbyshire and Nottinghamshire
Companies House
02836088
The contractor is an SME
No

V.2.3) Name and address of the contractor

Carlisle Staffing Plc t/a Guidant Global

800 The Boulevard, Capability Green Luton LU1 3BA Country **United Kingdom NUTS** code • UKH2 - Bedfordshire and Hertfordshire Companies House 02873036 The contractor is an SME No V.2.3) Name and address of the contractor Hays Specialist Recruitment Limited 4th Floor, 20 Triton Street London NW1 3BF Country **United Kingdom NUTS** code • UKI - London Companies House 00975677 The contractor is an SME

No

V.2.3) Name and address of the contractor

HCRG Workforce Solutions Ltd

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

• UKI - London

Companies House

13184278

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Manpower UK Ltd t/a ManpowerGroup

Capital Court, Windsor Street

Uxbridge

UB8 1AB

Country

United Kingdom

NUTS code

• UKI - London

Companies House
3841918
The contractor is an SME
No
V.2.3) Name and address of the contractor
Matrix SCM Limited
Partis House, Davy Avenue, Knowlhill
Milton Keynes
MK5 8HJ
Country
United Kingdom
NUTS code
UKJ12 - Milton Keynes
Companies House
02227962
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Michael Page International Recruitment Limited t/a Page Outsourcing UK Ltd
Page House, Bourne Business Park, 200 Dashwood Lang Road
Weybridge
KT15 2NX
Country

United Kingdom

NUTS code

• UKJ2 - Surrey, East and West Sussex

Companies House

4130921

The contractor is an SME

No

V.2.3) Name and address of the contractor

Neuven Solutions Limited

Manchester International Office Centre, Styal Rd

Manchester

M22 5WB

Country

United Kingdom

NUTS code

• UKD3 - Greater Manchester

Companies House

06304127

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Omni Resource Management Solutions Ltd

2nd Floor, Charter House, Woodlands Road

Altrincham
WA14 1HF
Country
United Kingdom
NUTS code
UKD6 - Cheshire
Companies House
03278470
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Opus People Solutions Group Limited
Floor 4, 2 Friars Bridge Road
lpswich
IP1 1RR
Country
United Kingdom
NUTS code
• UKH14 - Suffolk
Companies House
Companies House 09041980
·

V.2.3) Name and address of the contractor

Pertemps Recruitment Partnership Ltd

Meriden Hall, Main Road

Meriden

CV7 7PT

Country

United Kingdom

NUTS code

• UKG13 - Warwickshire

Companies House

01644241

The contractor is an SME

No

V.2.3) Name and address of the contractor

Randstad Solutions Limited

450 Capability Green

Luton

LU1 3LU

Country

United Kingdom

NUTS code

• UKH21 - Luton

Companies House

02389033 The contractor is an SME No V.2.3) Name and address of the contractor Red Snapper Recruitment Limited 10-12 Alie Street, Tower Hamlets London E1 8DE Country **United Kingdom NUTS** code • UKI - London Companies House 05129360 The contractor is an SME Yes V.2.3) Name and address of the contractor Reed Specialist Recruitment Ltd Academy Court, 94 Chancery Lane London WC2A 1DT Country

United Kingdom

NUTS code
• UKI - London
Companies House
06903140
The contractor is an SME
No
V.2.3) Name and address of the contractor
Retinue Solutions Ltd
5th Floor 4 Coleman Street
London
EC2R 5AR
Country
United Kingdom
NUTS code

• UKI - London

07664187

Yes

Preston

Companies House

The contractor is an SME

V.2.3) Name and address of the contractor

Service Care Solutions Limited

Arthur House, 12-13 Starkie Street

PR1 3LU

Country

United Kingdom

NUTS code

• UKD4 - Lancashire

Companies House

05381795

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,600,000,000

Total value of the contract/lot: £3,600,000,000

Section V. Award of contract

Lot No

2

Title

Lot 2 - Vendor Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Comensura Ltd

800 The Boulevard, Capability Green

Luton

LU1 3BA

Country

United Kingdom

NUTS code

• UKH2 - Bedfordshire and Hertfordshire

Companies House

4085767

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hays Specialist Recruitment Limited

4th Floor, 20 Triton Street

London

NW1 3BF

United Kingdom NUTS code • UKI - London Companies House 00975677 The contractor is an SME No V.2.3) Name and address of the contractor Matrix SCM Limited Partis House, Davy Avenue, Knowlhill Milton Keynes MK5 8HJ Country **United Kingdom** NUTS code • UKJ12 - Milton Keynes Companies House 02227962 The contractor is an SME

Country

V.2.3) Name and address of the contractor

Yes

Morson Human Resources Limited t/a Morson Talent

Adamson House, Centenary Way
Salford
M50 1RD
Country
United Kingdom
NUTS code
UKD3 - Greater Manchester
Companies House
2714555
The contractor is an SME
No
V.2.3) Name and address of the contractor
Neuven Solutions Limited
Manchester International Office Centre, Styal Rd
Manchester
MOO FIME
M22 5WB
M22 5WB Country
Country
Country United Kingdom
Country United Kingdom NUTS code
Country United Kingdom NUTS code • UKD3 - Greater Manchester

Yes

V.2.3) Name and address of the contractor

Retinue Solutions Ltd

5th Floor 4 Coleman Street

London

EC2R 5AR

Country

United Kingdom

NUTS code

• UKI - London

Companies House

07664187

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

Section V. Award of contract

Lot No

3

Title

Lot 3 - Talent Pool Technology

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Alvius Ltd

8 Clapham Park Terrace, Lyham Road

London

SW2 5EA

Country

United Kingdom

NUTS code

• UKI - London Companies House 08721054 The contractor is an SME Yes V.2.3) Name and address of the contractor Matrix SCM Limited Partis House, Davy Avenue, Knowlhill Milton Keynes MK5 8HJ Country **United Kingdom NUTS** code • UKJ12 - Milton Keynes Companies House 02227962 The contractor is an SME Yes V.2.3) Name and address of the contractor Nuwe Consulting Ltd Sutton Vale Country Park Dover CT15 5DH

Country **United Kingdom NUTS** code • UKJ4 - Kent Companies House 13020864 The contractor is an SME Yes V.2.3) Name and address of the contractor Retinue Solutions Ltd 5th Floor 4 Coleman Street London EC2R 5AR Country **United Kingdom** NUTS code • UKI - London Companies House 07664187 The contractor is an SME Yes

V.2.3) Name and address of the contractor

Teacher Booker Ltd

64 Southwark Bridge Road

London

SE1 0AS

Country

United Kingdom

NUTS code

• UKI - London

Companies House

10565524

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

Section V. Award of contract

Lot No

4

Title

Lot 4 - Statement of Works Project Delivery

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Adecco (UK) Ltd t/a The Adecco Group

10 Bishops Square

London

E1 6EG

Country

United Kingdom

NUTS code

• UKI - London

Companies House

00593232

The contractor is an SME

No

V.2.3) Name and address of the contractor

Comensura Ltd

800 The Boulevard, Capability Green

Luton
LU1 3BA
Country
United Kingdom
NUTS code
UKH2 - Bedfordshire and Hertfordshire
Companies House
4085767
The contractor is an SME
No
V.2.3) Name and address of the contractor
Constellia Public Ltd
43 Berkeley Square
London
W1J 5FJ
Country
United Kingdom
NUTS code
UKI - London
Companies House
08664789
The contractor is an SME
Yes

V.2.3) Name and address of the contractor

Carlisle Staffing Plc t/a Guidant Global

800 The Boulevard, Capability Green

Luton

LU1 3BA

Country

United Kingdom

NUTS code

• UKH2 - Bedfordshire and Hertfordshire

Companies House

02873036

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hays Specialist Recruitment Limited

4th Floor, 20 Triton Street

London

NW1 3BF

Country

United Kingdom

NUTS code

• UKI - London

Companies House

00975677 The contractor is an SME No V.2.3) Name and address of the contractor Matrix SCM Limited Partis House, Davy Avenue, Knowlhill Milton Keynes MK5 8HJ Country **United Kingdom NUTS** code • UKJ12 - Milton Keynes Companies House 02227962 The contractor is an SME Yes V.2.3) Name and address of the contractor Nuwe Consulting Ltd Sutton Vale Country Park Dover CT15 5DH Country

United Kingdom

NUTS code

• UKJ4 - Kent

Companies House

13020864

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reed Specialist Recruitment Ltd

Academy Court, 94 Chancery Lane

London

WC2A 1DT

Country

United Kingdom

NUTS code

• UKI - London

Companies House

06903140

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000,000

Total value of the contract/lot: £400,000,000

Section VI. Complementary information

VI.3) Additional information

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at https://www.espo.org/amfile/file/download/file/9608/) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: https://www.espo.org/legal

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders' information only.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

https://www.justice.gov.uk/

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.