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Tender

## **Victim Referral & Support Contract in Essex**

7 Force Commercial Services

F02: Contract notice

Notice identifier: 2023/S 000-012332

Procurement identifier (OCID): ocds-h6vhtk-03c537

Published 28 April 2023, 3:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

#### **Contact**

Cheryl.Barsdell@herts.police.uk

#### **Email**

[7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH1 - East Anglia

**Internet address(es)**

Main address

<https://7force.force.com>

Buyer's address

<https://7force.force.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://7force.force.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://7force.force.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://7force.force.com/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

## **II.1) Scope of the procurement**

### **II.1.1) Title**

Victim Referral & Support Contract in Essex

### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Police, Fire and Crime Commissioner for Essex is procuring a contract for the provision of a victim referral and support service in Essex.

### **II.1.5) Estimated total value**

Value excluding VAT: £3,450,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Essex

### **II.2.4) Description of the procurement**

The primary aim of this service is to ensure that people are supported to cope and recover

after being victims of crime and to increase levels of victim satisfaction and public confidence in the police and criminal justice system. It is also expected to support the PFCC to deliver against their priorities, specifically promoting restorative justice, ensuring compliance with the Victims' Code, encouraging reporting, providing tailored support to victims, and referring victims to specialist services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,400,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2023

End date

30 September 2026

This contract is subject to renewal

Yes

Description of renewals

Option to extend by a further 3 periods of 12 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 May 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

24 May 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

A TUPE Confidentiality Undertaking must be signed by bidders prior to them receiving TUPE information

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.2) Body responsible for mediation procedures**

BiP Solutions

Medius 60, Pacific Way

Glasgow

G51 1DZ

Country

United Kingdom

Internet address

<https://www.bipsolutions.com/>

**VI.4.4) Service from which information about the review procedure may be obtained**

BiP Solutions

Medius 60, Pacific Way

Glasgow

G51 1DZ

Country

United Kingdom

Internet address

<https://www.bipsolutions.com/>