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Award

ESC Occupational Health Services Retender

East Suffolk Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012304

Procurement identifier (OCID): ocds-h6vhtk-05eadc ([view related notices](#))

Published 11 February 2026, 11:37am

Scope

Reference

2694-PPT-O

Description

East Suffolk Council (“ESC”, “the Council”) is looking to procure a provider of Occupational Health Services to work collaboratively with us, offering professional support and advice to complement our absence management policies and procedures and health and wellbeing agenda. The Council considers the health and wellbeing of staff to be paramount in delivering high quality services. Achieving a balance between the needs of our employees and the delivery of the organisation’s objectives is not always easy. Sickness absence accounts for a considerable proportion of lost working time and the average cost of absence is significant. The Council's aim is to reduce this by investing in an occupational health provision that is flexible and robust enough to meet our organisation’s needs, providing a locally based service for our officers.

Lot 1. Lot 1: North

Description

North of the district. This includes the Lowestoft Office. A map is provided in the tender documentation appendices.

Lot 2. Lot 2: South

Description

South of the district. This includes the Melton and Felixstowe offices. A map is provided in the tender documentation appendices.

Contract 1. Occupational Health Services Lot One North

Lots

Lot 1. Lot 1: North

Supplier

- [Tide Medical Limited](#)

Contract value

- £180,000 excluding VAT
- £216,000 including VAT

Above the relevant threshold

Award decision date

11 February 2026

Date assessment summaries were sent to tenderers

11 February 2026

Standstill period

- End: 20 February 2026
- 8 working days

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 2 March 2026 to 31 March 2028

- Possible extension to 31 March 2029
- 3 years, 30 days

Description of possible extension:

As detailed in the tender notice, an optional 12 month extension to 31/03/2029.

Main procurement category

Services

CPV classifications

- 85147000 - Company health services
-

Contract 2. Occupational Health Services Lot Two South

Lots

Lot 2. Lot 2: South

Supplier

- [Tide Medical Limited](#)

Contract value

- £120,000 excluding VAT
- £144,000 including VAT

Above the relevant threshold

Award decision date

11 February 2026

Date assessment summaries were sent to tenderers

11 February 2026

Standstill period

- End: 20 February 2026
- 8 working days

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 2 March 2026 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years, 30 days

Description of possible extension:

As per the tender notice, optional additional extension of 12 months to 31/03/2029.

Main procurement category

Services

CPV classifications

- 85147000 - Company health services

Information about tenders

Lot 1. Lot 1: North

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [top global quality limited](#)
- [Kays Medical Limited](#)

Lot 2. Lot 2: South

- 3 tenders received

- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
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Unsuccessful suppliers

- [top global quality limited](#)
 - [Kays Medical Limited](#)
-

Procedure

Procedure type

Open procedure

Suppliers

Kays Medical Limited

- Companies House: 01248430

1 Windward Drive

Liverpool

L24 8QR

United Kingdom

Region: UKD72 - Liverpool

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Tide Medical Limited

- Companies House: 10826267

Evolution House Icen Court

Norwich

NR6 6BB

United Kingdom

Email: amykingston@tidemedical.co.uk

Region: UKH15 - Norwich and East Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Occupational Health Services Lot One North

Contract 2. Occupational Health Services Lot Two South

top global quality limited

- Companies House: 06988146

Unit 4 Stirling Court Yard

Borehamwood

WD6 2FX

United Kingdom

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contracting authority

East Suffolk Council

- Public Procurement Organisation Number: PLPP-1174-BHLX

East Suffolk House, Station Road, Melton

Woodbridge

IP12 1RT

United Kingdom

Email: procurement@eastsuffolk.gov.uk

Website: <http://www.eastsuffolk.gov.uk>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government