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Tender

Young People's Mental Health and Wellbeing Digital Support Service in East Berkshire

NHS Frimley Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-012292

Procurement identifier (OCID): ocids-h6vhtk-045285

Published 16 April 2024, 10:30am

Section I: Contracting authority

I.1) Name and addresses

NHS Frimley Integrated Care Board

King Edward VII Hospital St Leonards Road

Windsor

SL4 3DP

Email

scwcsu.cbprocurement@nhs.net

Country

United Kingdom

Region code

UKJ11 - Berkshire

Internet address(es)

Main address

<https://www.frimley.icb.nhs.uk/>

Buyer's address

<https://www.frimley.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

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I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Young People's Mental Health and Wellbeing Digital Support Service in East Berkshire

Reference number

C259522

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Frimley ICB is seeking to secure a provider who has the capability and capacity to deliver an online mental health and wellbeing service for children and young people aged 11- 17 in East Berkshire.

Access to the service is by self-referral or signposting from another agency with prior consent from the individual concerned. It is free to children and young people who are resident in East Berkshire or who attend an education setting in East Berkshire.

As a provider, you should be able to work with all levels of need, including those who do not meet the threshold for other services, are awaiting or undergoing specialist intervention and support, or are exiting other services. It is important that the service offer is available 7 days a week, 365 days of the year.

The offer must include the following supportive features: -

- Online one-to-one counselling sessions (BACP Accredited or Equivalent)
- Moderated community support via online discussion boards and live forums
- Helpful articles
- Self-help tools including journals, goal trackers and mini activities.

The contract will potentially be for 3 years starting 1 November 2024 to 31 October 2027 with the option to extend for a further 2 years to 31 October 2029. A standard NHS contract will be used for this service.

The estimated annual contract value is £110,000 and the total estimated contract value over the initial three-year period starting on 1 November 2024 is £330,000.

The estimated total contract value including the extension period is £550,000.

This process is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

The deadline for receipt of tenders is 12 noon, 20 May 2024

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.1.5) Estimated total value

Value excluding VAT: £550,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 May 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20 May 2024

IV.2.7) Conditions for opening of tenders

Date

20 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The award criteria and weightings for this procurement is:

Quality & Innovation 26%

Value 10%

Integration, Collaboration and Service Sustainability 28%

Improving access, reducing health inequalities, and facilitating choice 26%

Social Value 10%

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>. The project reference is C259522

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS South, Central and West Commissioning Support Unit (hosted by NHS England)

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

Country

United Kingdom

Internet address

<https://www.scwcsu.nhs.uk/>