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Planning

Prison Operator Services Framework Agreement - Generation Two

Ministry of Justice

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-012289

Procurement identifier (OCID): ocids-h6vhtk-042a6a

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Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

opcompcommercial@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.justice.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://ministryofjusticecommercial.bravosolution.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Prison Operator Services Framework Agreement - Generation Two

Reference number

PQQ_404 (prj_10553)

II.1.2) Main CPV code

- 75231230 - Prison services

II.1.3) Type of contract

Services

II.1.4) Short description

The Ministry of Justice (the "Authority") previously issued two PINs (Prior Information Notices) to initiate market engagement activity to help inform its strategy for the future delivery of Prison Operator Services in England and Wales, beyond the expiry of the current Prison Operator Services Framework (POSF) Agreement in July 2025. (FTS PIN references: 2024/S 000-000092 & 2024/S 000-004241 and Contracts Finder PIN references: tender_366202/1297577 & tender_366202/1312237).

As expressed in previous PINs, the Authority is keen to invite organisations with the capability and capacity to deliver prison operator services to express their interest in future market engagement activity.

Disclaimer: Please note this PIN is for market engagement purposes only. It does not signify the commencement of any procurement process and does not constitute any commitment by the Authority. A separate notice(s) will be published at the relevant time should the Authority decide to commence any procurement(s).

II.1.5) Estimated total value

Value excluding VAT: £4,000,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75230000 - Justice services
- 75231200 - Services related to the detention or rehabilitation of criminals
- 75231210 - Imprisonment services
- 75240000 - Public security, law and order services
- 75241000 - Public security services
- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Future Market Engagement Event(s):

This PIN is for the purpose of initiating further market engagement activity and inform the market of the Authority's intention to deliver a programme of events over the coming months.

No further PINs will be published as details of future events will be outlined on Jaggaer and communicated via the messaging function. Therefore, if not already registered, please register your organisation's interest (if you do not already have an existing account) at Jaggaer, <https://ministryofjusticecommercial.bravosolution.co.uk> and search for "PQQ_404 - Market Engagement for Prison Operator Services Framework Agreement - Generation Two" within the 'PQQs Open to All Suppliers' section. Once you have located PQQ_404, please confirm your interest by selecting 'Express Interest'.

NOTE: For organisations who already have access to PQQ 404, there is no need to register your interest on Jaggaer again. All organisations who have registered their interest will receive notification emails from @bravosolution.com, to alert them of any broadcast

messages circulated by the Authority via the messaging function.

Future market engagement is expected to involve a mixture of in-person and online events, as well as Questionnaires eliciting feedback from the market (however, this is not a commitment and is subject to change). The outputs of this activity will be used to help inform the Authority's strategy to deliver the Second Generation of the Prison Operator Services Framework.

NEXT EVENT:

The Authority will be holding an in-person event on Thursday 2nd May 2024 from 10:00 to 16:00 at HMPPS Prison College, Newbold Revel, Rugby, CV23 0TH. There is free parking available on site.

The event aims to introduce and invite discussion with the market on two important areas for the future of Prison Operator Services:

- Women in Prison: Unique challenges and circumstances
- Sustainability in Prison Operator Services

A maximum of 6 attendees from each organisation may register to attend and there will be an option to join remotely, where required. All communications and details for the event will be shared through Jaggaer.

II.3) Estimated date of publication of contract notice

1 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-004241](#)

Section VI. Complementary information

VI.3) Additional information

Background:

Prison Operator Services (also referred to as "Prison Management" in global markets) involves the provision of Operational Custodial Services and Facilities Management of prisons in England and Wales. The Authority has tendered the operation of prisons to the private sector since the early 1990s and has long advocated a shared approach to prison operation that includes a mix of public, voluntary and private sector involvement.

Specifically, a Prison Operator Contract covers delivery of all operational custodial services (including but not limited to education, rehabilitation, training, work, security, resettlement) and FM services (hard and soft) that are required for a prison to hold prisoners securely and maintain the prison to a high standard, while providing transformative services that reduce reoffending. All FM and operational custodial services may be delivered by one supplier, or multiple suppliers may enter partnerships to cover all aspects of delivery.

The Authority established the Prison Operator Services Framework (POSF) Agreement in 2019 and appointed six Framework Operators who demonstrated that they had the capability, strategy and understanding to deliver Prison Operator Services in new and existing prisons in England and Wales. The objective of the procurement for the framework was to test bidders' ability to deliver value for money through the right blend of quality, innovation in service delivery, and price in any prison competed under the framework. Some of the benefits that have been delivered to date include:

- Demonstrating commitment to a clear pipeline of business opportunity by successfully awarding five (5) Call-Off Contracts on time, including during the pandemic at a time of acute pressure on the estate.
- Enabling the efficient management and delivery of operator competitions for both expiring PFI/Manage& Maintain prison contracts for new build prisons through its streamlined Mini-Competition process, with appointed Framework Operators eligible to compete in further competitions for individual Call-Off Contracts.
- Maximising bidder participation across all competitions by eliminating conflicts (e.g., overlaps in key market activity across competitions) so bidders do not have to choose which prisons to bid for.

The current POSF is due to expire in July 2025, therefore, to build upon these benefits, it is anticipated that another framework is likely to be procured in due course to manage the next

phase of a perpetual pipeline of current private prison contracts (as they expire) and new build prisons. The Authority is now experienced in running operator competitions, implementing extensive learning into our future approach and looks forward to engaging with the market to develop and inform our strategy.