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Contract

## **HH086-20 Provision of Community Link Worker Service**

NHS Highland

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-012280

Procurement identifier (OCID): ocids-h6vhtk-02b76a

Published 2 June 2021, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

#### **Email**

[nhsh.tenders@nhs.scot](mailto:nhsh.tenders@nhs.scot)

#### **Telephone**

+44 1463717123

#### **Country**

United Kingdom

#### **NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00302](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HH086-20 Provision of Community Link Worker Service

Reference number

HH086-20

#### **II.1.2) Main CPV code**

- 85120000 - Medical practice and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Highland requires to deliver a Community Link Worker service to 29 GP practices within the Highland area. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,384,398

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85120000 - Medical practice and related services
- 85100000 - Health services
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

### **II.2.4) Description of the procurement**

NHS Highland requires to deliver a Community Link Worker service to 29 GP practices across Highland area and through an option appraisal process has identified the most appropriate means to achieving this is through commissioning a third sector organisation to lead on the delivery.

The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Worker's will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

Community Link Worker's will follow a social prescribing model and are embedded in the work of GP practices. They aim to address socio-economic and personal circumstances that affect health and wellbeing to improve the outcomes for patients and reduce pressure on GP's time.

Community Link Worker's will work as integral members of practice teams working with GPs and practice staff, either virtually or face to face. As part of the wider multi-disciplinary team, utilising their skills to complement those of other team members to improve patient care and support GP practices to develop new ways to reduce GP workload. This will allow for GPs to develop their role as Expert Medical Generalists.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This procurement falls under Light Touch Regime

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.publiccontractsscotland.gov.uk>

#### **IV.1.11) Main features of the award procedure**

Full details can be found within the Tender Documents.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 245-609120](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 April 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

**V.2.3) Name and address of the contractor**

Support in Mind Scotland

6 Newington Business Centre, Dalkieth Road Mews

Edinburgh

EH16 5GA

Telephone

+44 1316624359

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,384,398

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This Procurement falls within the Light Touch Regime.

(SC Ref:655194)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Inverness Sheriff Court and Justice of the Peace

Longman Road

Inverness

IV2 3EG

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/inverness-sheriff-court-and-justice-of-the-peace-court>