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Awarded contract

HH086-20 Provision of Community Link Worker Service

NHS Highland

F21: Social and other specific services – public contracts

Contract award notice

Notice reference: 2021/S 000-012280

Published: 2 June 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Telephone

+44 1463717123

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HH086-20 Provision of Community Link Worker Service

Reference number

HH086-20

II.1.2) Main CPV code

- 85120000 - Medical practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Highland requires to deliver a Community Link Worker service to 29 GP practices within the Highland area. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,384,398

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services

- 85100000 - Health services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

II.2.4) Description of the procurement

NHS Highland requires to deliver a Community Link Worker service to 29 GP practices across Highland area and through an option appraisal process has identified the most appropriate means to achieving this is through commissioning a third sector organisation to lead on the delivery.

The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Worker's will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

Community Link Worker's will follow a social prescribing model and are embedded in the work of GP practices. They aim to address socio-economic and personal circumstances that affect health and wellbeing to improve the outcomes for patients and reduce pressure on GP's time.

Community Link Worker's will work as integral members of practice teams working with GPs and practice staff, either virtually or face to face. As part of the wider multi-disciplinary team, utilising their skills to complement those of other team members to improve patient care and support GP practices to develop new ways to reduce GP workload. This will allow for GPs to develop their role as Expert Medical Generalists.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This procurement falls under Light Touch Regime

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.publiccontractsscotland.gov.uk>

IV.1.11) Main features of the award procedure

Full details can be found within the Tender Documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 245-609120](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 April 2021

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

V.2.3) Name and address of the contractor

Support in Mind Scotland

6 Newington Business Centre, Dalkieth Road Mews

Edinburgh

EH16 5GA

Telephone

+44 1316624359

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,384,398

Section VI. Complementary information

VI.3) Additional information

This Procurement falls within the Light Touch Regime.

(SC Ref:655194)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sheriff Court and Justice of the Peace

Longman Road

Inverness

IV2 3EG

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/inverness-sheriff-court-and-justice-of-the-peace-court>